

# Installation & Servicing Instructions

## A200S OV

Open vent heat only boiler

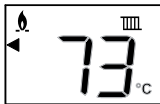
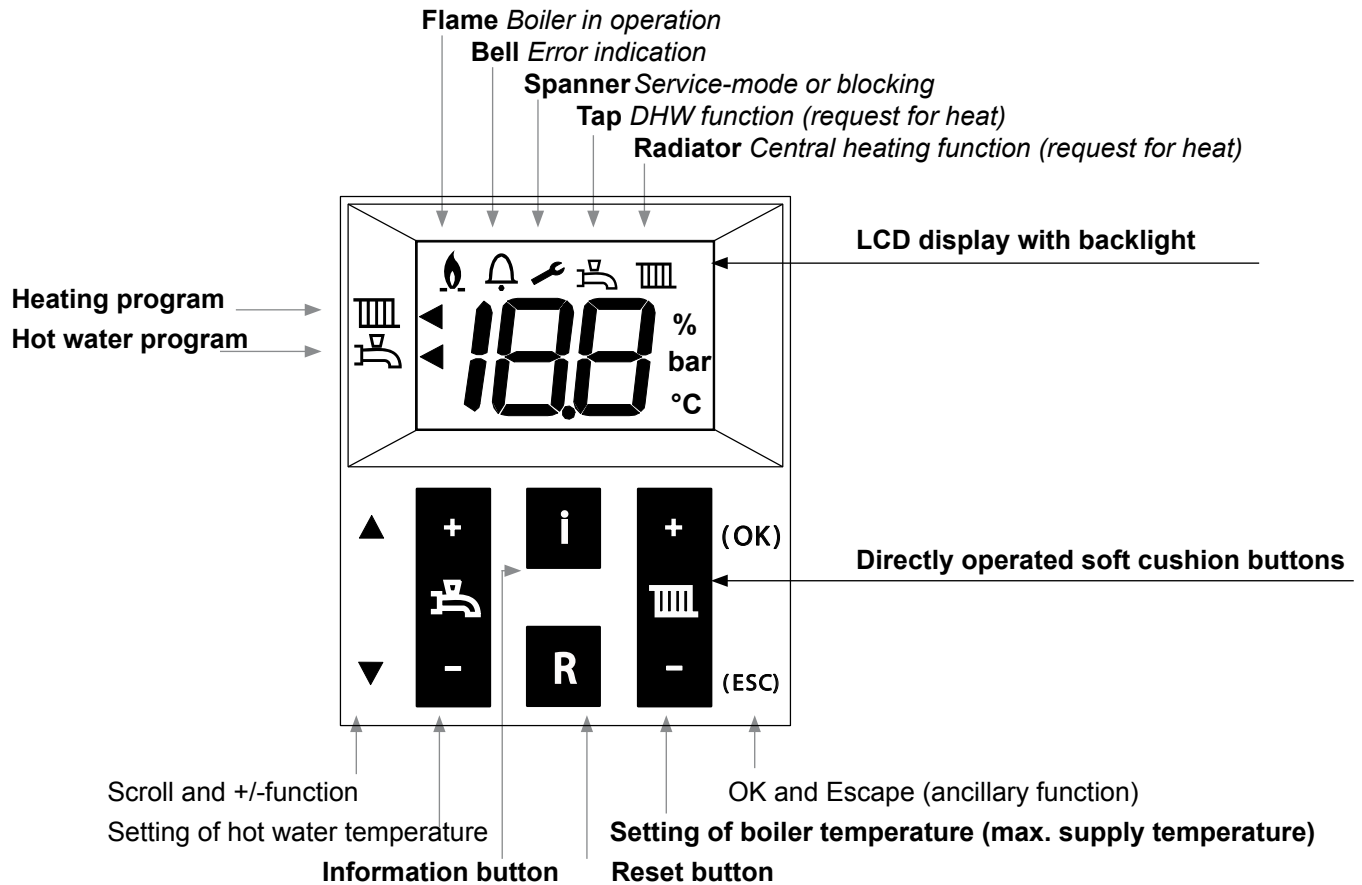


| Boiler   | G.C No    |
|----------|-----------|
| A200S OV | 41-310-15 |

CE PIN 0063BT3195

These instructions to be retained by user.

## Explanation of the control panel display and buttons



Standard display read out:

The default view of the display shows the flow water temperature (°C) of the boiler. In this case with heat request (radiator symbol) and boiler on (flame symbol)

# Content

|    |  |    |
|----|--|----|
| 1  | Introduction .....   | 4  |
| 2  | Rules .....  | 4  |
| 3  | Delivery package.....  | 6  |
| 4  | Boiler description.....  | 6  |
| 5  | Mounting the boiler.....   | 8  |
| 6  | Connecting the boiler .....                                      | 9  |
|    | 6.1 Open vent heating system .....                               | 9  |
|    | 6.2 Water quality .....  | 11 |
|    | 6.3 Heating systems with plastic pipes .....                     | 13 |
|    | 6.4 Gas connection .....   | 13 |
|    | 6.5 Condensation drain pipe .....                                | 14 |
|    | 6.6 Flue gas exhaust system and air supply system .....          | 16 |
|    | 6.6.1 Dimensioning of the flue gas and air intake duct .....     | 20 |
| 7  | External hot water cylinders.....                                | 21 |
| 8  | Electrical connection .....                                      | 22 |
|    | 8.1 External controls connections .....                          | 23 |
|    | 8.2 Electrical diagram .....                                     | 25 |
| 9  | Filling the system .....   | 26 |
|    | 9.1 CH Installation.....   | 26 |
|    | 9.2 Hot water supply (with external cylinder) .....              | 26 |
|    | 9.3 Gas supply .....   | 26 |
| 10 | Boiler controls .....  | 27 |
|    | 10.1 Explanation of the control buttons.....                     | 28 |
| 11 | Commissioning the boiler.....                                    | 29 |
|    | 11.1 Hot water supply (with external cylinder) .....             | 29 |
|    | 11.2 CH system .....   | 29 |
|    | 11.3 Settings .....  | 30 |
|    | 11.4 Activating the factory setting (green button function)..... | 31 |
| 12 | Isolating the boiler .....                                       | 32 |
| 13 | Commissioning.....   | 32 |
|    | 13.1 Checking the O <sub>2</sub> .....                           | 33 |
|    | 13.2 Maintenance activities.....                                 | 34 |
|    | 13.3 User's instructions.....                                    | 36 |
|    | 13.4 Maintenance frequency.....                                  | 36 |
|    | 13.5 Warranty.....   | 36 |
| 14 | Error message .....  | 36 |
|    | Annexe A Technical specifications .....                          | 37 |
|    | Annexe B Additives .....   | 38 |
|    | Annexe C Dimensions .....  | 39 |
|    | Annexe D Declaration of Conformity .....                         | 40 |
|    | Annexe E Kiwa certificate.....                                   | 41 |
|    | Benchmark Checklist.....   | 42 |
|    | Service Record.....  | 43 |



**Work on the installation should only be carried out by qualified personnel with calibrated equipment and appropriate tools.**



## 1 Introduction

These instructions describe the functioning, installation, use and primary maintenance of ATAG central heating boilers for the United Kingdom and Ireland. Where necessary the different regulations for each country are separately described.

These instructions are intended for the use by Gas Safe Register approved contractors or registered Bord Gais installers in connection with the installation and putting into operation of ATAG boilers. It is advisable to read these instructions thoroughly, well in advance of installation. Separate instructions for use are supplied with the boiler for users of ATAG central heating boilers. ATAG is not liable for the consequences of mistakes or shortcomings which have found their way into the installation instructions or user's manual. Further, ATAG reserves the right to alter its products without prior notification.



**When delivering the boiler, give the customer clear instructions concerning its use; present the customer with the user's manual and card.**

Each boiler is fitted with an identification plate. Consult the details on this plate to verify whether the boiler is compliant with its intended location, e.g.: gas type, power source and exhaust classification.

On completion of the installation the installer or commissioning engineer must fill out and complete the Benchmark Commissioning Checklist found on page 33 of this manual and hand this to the customer for future record keeping. The Benchmark Service Record must also be completed by the service agent following each service call, and return to the customer. A copy of the Benchmark Commissioning Checklist must be returned to ATAG Heating along with the warranty registration card to register the appliance for the standard warranty benefits.

Relevant Installation, Service and User manuals:

- ATAG Duopass                      Flue system guide

## 2 Rules

The following regulations apply to installation of ATAG central heating boilers:

Legislation and Regulations.

Gas Safety (Installation and Use). All gas appliances must by law, be installed by a competent person, eg. Members of Gas Safe Register and in accordance with the current Gas Safety Regulation. Failure to install appliance correctly could lead to prosecution.

All Gas Safe Register approved contractors carry a Gas Safe Register ID Card and have a registration number. You can call Gas Safe Register direct on 01256 372300

In addition to the above regulations this appliance must be installed in compliance with the current IEE Regulations, the Building Standards (Scotland Consolidation) Regulations. Regulations and bye laws of the Local Water Authority and the Current Health and Safety Regulation.

### The Benchmark Scheme

Benchmark places responsibilities on both manufacturers and installers. The purpose is to ensure that customers are provided with the correct equipment for their needs, that it is installed, commissioned and serviced in accordance with the manufacturer's instructions by competent persons and that it meets the requirements of the appropriate Building Regulations. The Benchmark Checklist can be used to demonstrate compliance with Building Regulations and should be provided to the customer for future reference.

Installers are required to carry out installation, commissioning and servicing work in accordance with the Benchmark Code of Practice which is available from the Heating and Hotwater Industry Council who manage and promote the Scheme.

Visit [www.centralheating.co.uk](http://www.centralheating.co.uk) for more information.



### **Ireland:**

- Irish standard 813
- Domestic gas installations

The current, Electricity at Work Regulation must be complied with and also be in accordance with the relevant and current editions of the British Standards.

The ATAG A boiler is a certified appliance and must not be modified or installed in any way contrary to this Installation Manual. Manufacturers instructions must not be taken in any way as overriding statutory obligations.

These boilers must be connected according to these instructions and all installation norms in respect of the part of the boiler to be connected.



**The device may be operated only by authorized persons who have been instructed on the operation and use of the device. Improper use may cause damage to the device and / or to the connected installation.**



**The appliance is not to be used by children or persons with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instructions.**



**Children being supervised are not to play with the appliance.**

Observe the following rules of safety:

- All work on the boiler must take place in a dry environment.
- ATAG boilers may never be in operation without their housing, except in connection with maintenance or adjustments (see Chapter 13 and 14).
- Never allow electrical or electronic components to come into contact with water.

Carry out the following tasks in connection with maintenance, etc. to an already-installed boiler:

- Shut down all programs
- Close the gas tap
- Remove the plug from the wall socket

Take note of the following when maintenance or adjustments are needed:

- The boiler must be able to function during these activities; for this reason, the boiler's supply voltage, gas pressure and water pressure must be maintained. Ensure that there is not a source of potential danger during these activities.



**Following maintenance or other activities; always check the installation of all parts through which gas flows (using leak-search spray).**

The following (safety) symbols may be encountered in these installation instructions and on the boiler:



**This symbol indicates that the boiler must be stored away from frost.**



**This symbol indicates that the packaging and/or contents can be damaged as a result of insufficient care taken during transport.**



**This symbol indicates that, whilst still in its packaging, the boiler must be protected from weather conditions during transport and storage.**



**KEY-symbol. This symbol indicates that assembly or dismantling, must be carried out.**



**ATTENTION symbol. This symbol indicates that extra attention must be paid in connection with a particular operation.**



**Useful tip or advice**

### 3 Delivery package

The boiler is delivered ready for use. The delivery package is composed as follows:

- Boiler with cover;
- Automatic air vent (in boiler);
- Gas isolation valve;
- Suspension bracket;
- Cable feed through;
- Fittings consisting of plugs and screws;
- Drawing template;
- Installation instruction;
- User manual;
- Warranty Card and Benchmark logbook.

The ATAG A is mainly equipped with 230V electrical components.

The following components are not present in the boiler as a standard and should be included in the installation according to the requirements (supplied by third parties):

- Circulation pump
- Programmer, room thermostat and cylinder thermostat.

### 4 Boiler description

#### Room sealed boiler

The boiler retrieves its combustion air from the outside then discharges the flue gasses to the outside.

#### Condensing

Retrieves heat from the flue gasses. Water condensates on the heat exchanger.

#### Modulating

Higher or lower burning according to the heat demand.

#### Stainless Steel

Super solid kind of steel which keeps its quality for life. It will not rust or erode in contrast to composition materials, like aluminium.

The ATAG A is a room sealed, condensing and modulating CH boiler.

The boiler is equipped with a compact stainless steel heat exchanger with smooth pipes. It is a well thought-out principle using sustainable materials.

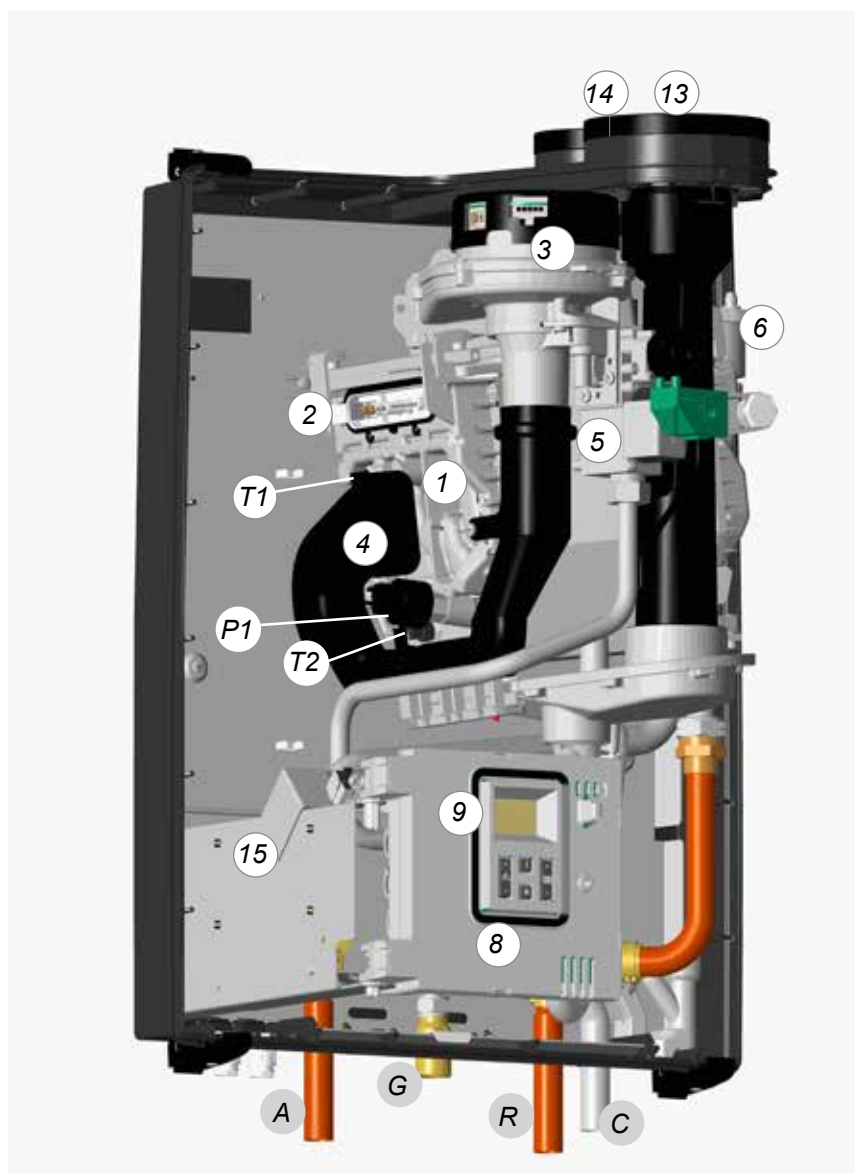
The boiler burns (natural) gas to supply heat. This heat is transferred in the heat exchanger to the water in the CH installation. The rapid cooling off of the flue gases causes condensation. This results in a very high yield. The condensation that is formed, has no negative impact on the heat exchanger and its operation, and is removed through the internal siphon.

The boiler is equipped with an intelligent control system: CMS (Control Management System). Each boiler anticipates the heat request of the heating installation. This will cause the boiler to tune its capacity to the installation. This means that the boiler will function longer and at a low level.



The boiler has been tested according to valid CE\* standards and has a CE\* certificate and SEDBUK A-rating.

Statement: No banned materials including asbestos, mercury, CFC's have or will be included in the product.



boiler parts ATAG A

figure 4.a

- |   |                           |    |                       |
|---|---------------------------|----|-----------------------|
| 1 | Heat exchanger            | 13 | Flue gas exhaust      |
| 2 | Ignition unit             | 14 | Combustion air supply |
| 3 | Fan unit                  | 15 | Data plate            |
| 4 | Air supply damper         |    |                       |
| 5 | Gas valve                 |    |                       |
| 6 | Automatic air vent        |    |                       |
| 8 | Control Management System |    |                       |
| 9 | Control panel             |    |                       |

- |    |                       |
|----|-----------------------|
| T1 | Flow sensor           |
| T2 | Return sensor         |
| P1 | Water pressure sensor |

- |   |                   |
|---|-------------------|
| G | Gas pipe          |
| A | Flow pipe CH      |
| R | Return pipe CH    |
| C | Condensation pipe |

## 5 Mounting the boiler



**Install the boiler in a well-ventilated boiler room in accordance to the actual local regulations BS5440-2:2000.**

The installation location of the CH-boiler(s) has to be, and remain, frost-free. The boiler casing is splash water tight (IPX4D) and is suitable to be installed in e.g. a bathroom.

It is NOT necessary to have a purpose provided air vent in the room or internal space in which the boiler is installed. Neither is it necessary to ventilate a cupboard or compartment in which the boiler is installed, due to the extremely low surface temperature of the boiler casing during operation. Therefore the requirements of BS 6798, Clause 12, and BS5440:2 may be disregarded.

The boiler can be mounted practically to any wall with the suspension bracket and the enclosed fixing equipment. The wall must be flat and of sufficient strength in order to be able to carry the boiler weight with its water content.

Above the boiler there must be at least 250 mm working space in order to be able to fit a coaxial flue system or a twin supply. On the left side of the boiler at least 50 mm and on the right side 10 mm must be reserved to allow fitting or removing of casing. The location of the boiler can be determined by using the template.

Before hanging the boiler remove the outer boiler casing. The cover is also the air cabinet and is attached to the rear wall with four quick fasteners (A, B, C and D) (see figure 1).



**Secure the quick fasteners with the screws (A, B, C and D) at the back of the cover.**

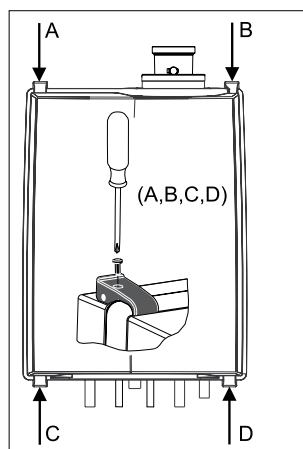


Figure5.a



**Lift the boiler only by the boilers rear wall.**

### **Lifting and carrying precautions:**

- Lift only a manageable weight, or ask for help.
- When lifting the boiler, bend the knees, and keep the back straight and feet apart.
- Do not lift and twist at the same time.
- Lift and carry the boiler close to the body.
- Wear protective clothing and gloves to protect from any sharp edges.



## 6 Connecting the boiler

The boiler has the following connection pipes;

- The central heating pipes.  
*These can be connected to the installation by means of compression fittings / adapter fittings;*
- The gas pipe.  
*It is provided with a female thread into which the tail piece of the gas isolation valve can be screwed;*
- The condensation drain pipe.  
*It consists of a 22mm plastic pipe. The drain pipe can be connected to this by means of an open connection. If the open connection is fitted in a different location, then the pipe can be lengthened by means of a 32 mm PVC sleeve;*
- The flue gas exhaust system and air supply system.  
*It consists of a concentric connection 60/100 mm.*



**Isolation valves are not permitted to be installed on open vent boilers.**



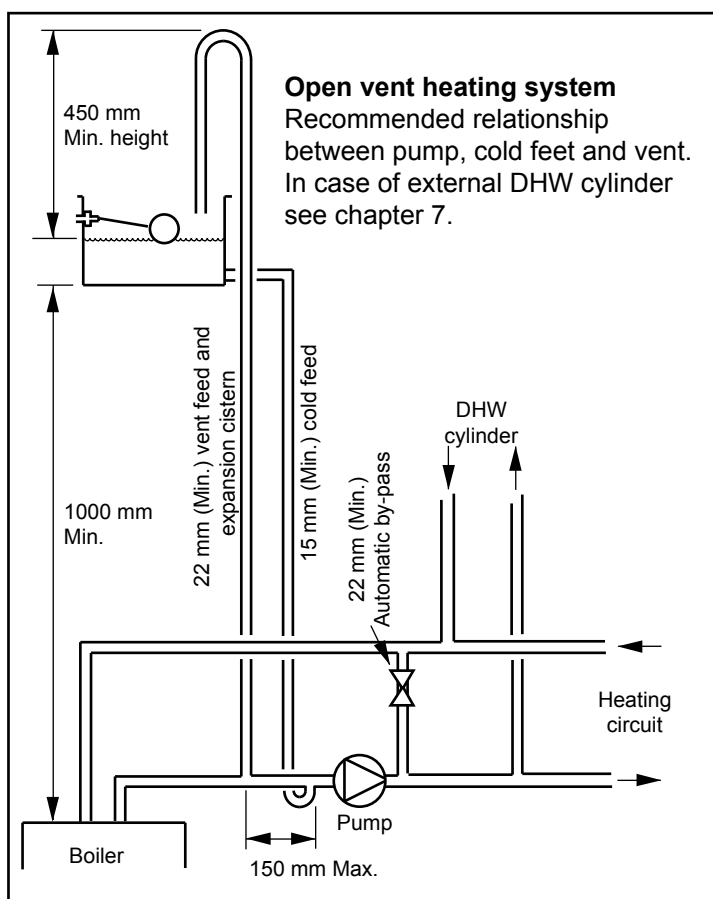
**It is advisable to spray-clean all of the boiler's connecting pipes and/or to spray-clean/blow-clean the installation before connecting it to the boiler.**

### 6.1 Open vent heating system



**This boiler is only suitable for installations that have been equipped with "open" expansion tanks (Open vent).**

Connect the Open vent heating system according to the current regulations.



Scheme open vent system

Figure 6.1.a

The boiler pipes have to be connected to the installation by means of compression fittings. For connecting to thick-walled pipe (welded or fitted), adapters should be used.



**When removing the plastic sealing caps from the pipes, contaminated testing water may be released.**

If all, or a substantial part of the radiators have thermostatic radiator valves or if 2-port zone valve are installed, an automatic by-pass valve must be used to prevent flow rate problems. The automatic by-pass valve used should have the same diameter as the connecting diameter of the supply and return pipe of the boiler. See also Annex C.



**The boiler is NOT equipped with a built-in internal filter.**

**Advice: ATAG Heating UK Ltd recommend the installation of an in-line filter installed into the heating return as close to the boiler as possible. ATAG Heating UK Ltd recommend the use of either:**

**Adey Magnaclean filters**

**or**

**Fernox TF1.**



**Additives in the installation water are only permitted in consultation with the country distributor. See chapter 6.3 for detailed information.**

## 6.2 Water quality

Fill the installation with drinking water.

In most cases, a heating system can be filled with water according to national standards for water and its treatment of this water not necessary.

In order to avoid problems with the CH-installations, the quality of the filling water has to meet the specifications mentioned in table 6.2.a:

If the filling water does not meet the required specifications, you are advised to treat the water to such an extent that it does meet the required specifications.

**The warranty becomes invalid, if the installation has not been flushed and/or the quality of the filling water does not meet the specifications recommended by ATAG Heating UK Ltd. Always contact ATAG Heating UK Ltd in advance, if things are not clear or you wish to discuss any deviations. Without approval, the warranty becomes invalid.**

Installation:

- The use of groundwater, demi-water and distilled water is prohibited. (on the next page you will find an explanation of these definitions)
- If the drinking water quality meets the specifications mentioned in table 6.2.a, you can start flushing the installation before installing the device.
- Whilst flushing, corrosion products (magnetite), fitting products, cutting oil and other undesirable products have to be removed.
- Another possibility is to remove the pollution by installing a filter. The filter type has to fit the type and grain size of the pollution. ATAG Heating UK Ltd recommends filter usage.
- In this case, the whole piping system should be taken into consideration.
- The CH-installation has to be properly vented before using the system. For that purpose, we refer to the commissioning chapter.
- If a regular water top up is required (>5% on an annual basis), then there is a structural problem and an installer has to solve the problem. Regularly adding fresh water to the system also adds additional calcium and oxygen implying that magnetite and calcium residues can continue. The result may be blockages and/or leakages.
- The use of anti-freeze and other additives requires periodical quality checks of the filling water in accordance with the period laid down by the additives supplier.
- Chemical additions are to be avoided and should only be used after ATAG Heating UK Ltd has approved their corresponding use.

- Should you wish to achieve the required water quality by using chemical additives, then this is your own responsibility. The warranty on the product delivered by ATAG Heating UK Ltd expires, if the water quality does not meet ATAG Heating's specifications or the chemical additives have not been approved by ATAG Heating UK Ltd.
- On installation and during additions or changes at a later stage, ATAG Heating UK Ltd recommends to keep a record of the type of water used, its quality at the time, and if applicable, which additives and quantities were added.

| Parameter   | Value  |
|---|--|
| Water type  | Potable water<br>Softened water  |
| pH  | 6.0-8.5  |
| Conductivity (at 20°C in µS/cm)                                     | Max. 2500  |
| Iron (ppm)  | Max. 0.2   |
| Hardness (°dH):   |  |
| Installation volume/capacity<br><20 l/kW                            | 1-12   |
| Installation volume/capacity<br>≥20 l/kW                            | 1-7  |
| Oxygen  | No oxygen diffusion allowed during operation.<br>Max. 5% filling water addition annually |
| Corrosion inhibitors  | Refer to Additives Attachment  |
| pH increasing or lowering agents                                    | Refer to Additives Attachment  |
| Anti-freeze additives   | Refer to Additives Attachment  |
| Other chemical additives  | Refer to Additives Attachment  |
| Solid substances  | Not allowed  |
| Residues of processing water not forming part of the drinking water | Not allowed  |

table 6.2.a

#### Water quality in DHW facility

| Parameter  | Value         |
|--|---------------|
| Water type   | Potable water |
| pH   | 7.0-9.5       |
| Conductivity (at 20°C in µS/cm)                                  | Max. 2500     |
| Chloride (ppm)   | Max. 150      |
| Iron (ppm)   | Max. 0.2      |
| Hardness (°dH)   | 1-12          |
| Number of bacterial colonies at 22°C (number/ml). pr EN ISO 6222 | Max. 100      |

table 6.2.b

- When the amount of chloride is above the required specifications mentioned above in table 6.2.b, it is necessary to apply an active anode in case of the use of a DHW cylinder. If this is not met it will void the warranty for DHW parts of the installation.
- When the amount of chloride is above the required specifications mentioned above in table 6.2.b, in case of the use of a combi boiler will void the warranty for DHW parts of the boiler.

#### Water type definition:

- Potable water: Tap water compliant with the European drinking water guideline: 98/83/EG dated 3 November 1998.
- Softened water: Water with partly de-ionised calcium and magnesium.
- Demi-water: Virtually completely demineralised water (very low conductivity)
- Distilled water: Water no longer containing minerals.

## 6.3 Heating systems with plastic pipes

When connecting or using an underfloor heating system, designed with plastic pipes, or plastic pipes are used elsewhere in the installation, one should ensure that the plastic pipes used comply with the DIN 4726/4729 standard. It is set out in this standard that the pipes may not have oxygen permeability higher than 0.1 g/m<sup>3</sup>.d at 40°C. If the system does not comply with this DIN standard, the underfloor heating component will have to be separated from the central heating appliance by means of a plate exchanger.



**No recourse can be made to the terms of the warranty in the event of failure to observe the regulations pertaining to plastic underfloor heating pipes.**

## 6.4 Gas connection

The appliance pipe is fitted with an internal thread, into which the tail piece of the gas isolation valve can be screwed.

### United Kingdom:

The gas supply must comply to the current Gas Safety, Installation & Use Regulations.

### Ireland:

- Irish standard 813
- Domestic gas installations

The connection to the appliance must include a suitable method of disconnection and a gas control cock must be installed adjacent to the appliance for isolation purposes. The nominal inlet working gas pressure measured at the appliance should be 20 mbar for Nat gas (G20).



**Make sure that the gas pipe work does not contain dirt, particularly with new pipes.**



### **LPG**

When the boiler has to be converted from natural gas to LPG, ATAG provides special kits for this purpose. Special instructions are supplied with the kit.



**Always check the installation of all of the parts through which gas flows (using leak-search spray)**

## 6.5 Condensation drain pipe

ATAG Condensing boilers have the top SEDBUK band A Classification for high energy efficiency in heating and domestic hot water.

All ATAG wall hung gas fired condensing boilers contain a syphonic condensate trap to collect and release condensate.

The amount of condensate formed is determined by the type of boilers and the water temperature produced by the boiler.

Condensate pipework.

Use plastic pipework of a diameter no less than 20mm.

### **Routing of the pipework.**

Wherever possible, the condensate pipework should be routed internally to prevent freezing.

The condensate pipework must fall at least 50mm per metre towards the outlet and take the shortest possible route

Support the pipe at least every 50 cm for near horizontal sections and 1 metre for vertical sections

### **External pipework**

The pipework should be kept to a minimum and the route as vertical as possible. Do not exceed 3 metres outside the dwelling.

The condensate pipe must be run using suitable corrosion resistant materials (eg. plastic).

Terminate as close to the ground or drain as possible (below the grating and above the water level) while still allowing for safe dispersal of the condensate.

Connection of a condensate drainage pipe to a drain may be subject to local building controls.

Pipework subjected to extreme cold or wind chill conditions should be in a 40mm diameter pipe.

Protect all external pipework with weather resistant insulation and, if necessary, box in, to reduce the risk of freezing.

### **Making it safe.**

Condensate pipework must not leak, freeze or block up.

Condensate traps must be filled before firing the boiler to prevent the possibility of potential harmful flue products evacuating via the condensate route.

Do not dispose condensate into a water recovery system where it is reclaimed for reuse.

Condensate can be discharged into a rainwater hopper which is part of a sewer carrying both rain water and foul water.

### Final discharge options.

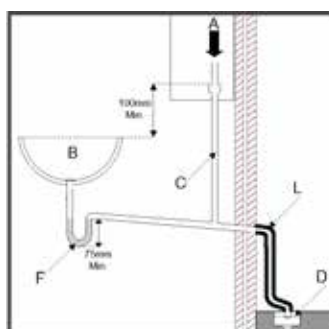
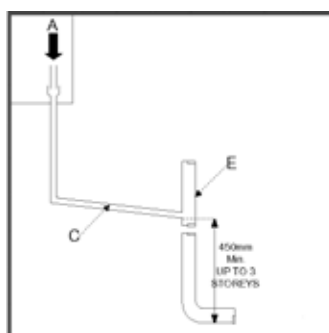
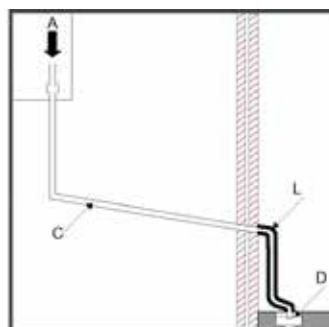
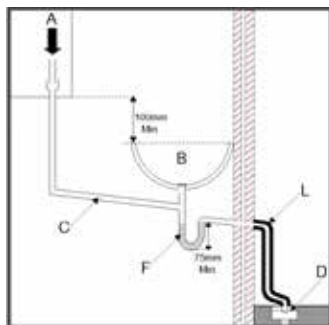
The condensate pipe can only terminate into any one of the five areas as shown in the diagrams on this page.



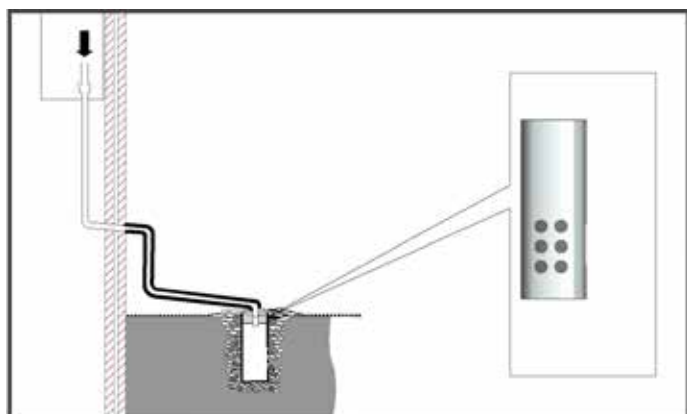
**Draining of the condensation water to the external rain guttering is not permitted in view of the danger of freezing.**



**Before putting the boiler into operation fill the siphon with 300 ml of water.**



- A - Condensate from boiler syphon/trap
- B - Sink with internal overflow
- C - 20mm dia. Plastic condensate pipe
- D - External drain or gully
- E - Internal soil and vent stack.
- F - Servicable condensate trap (75mm min.)
- G - 300mm x 100mm dia. sealed plastic tube.
- H - Ground level
- J - Drainage holes facing away from the building
- K - Lime stone chippings
- L - Weather resistant insulation



Drain requirements

figure 6.5.a

## 6.6 Flue gas exhaust system and air supply system

The flue gas exhaust system and air supply system consists of:

- Flue gas pipe;
- Air supply pipe;
- Roof or wall terminal.

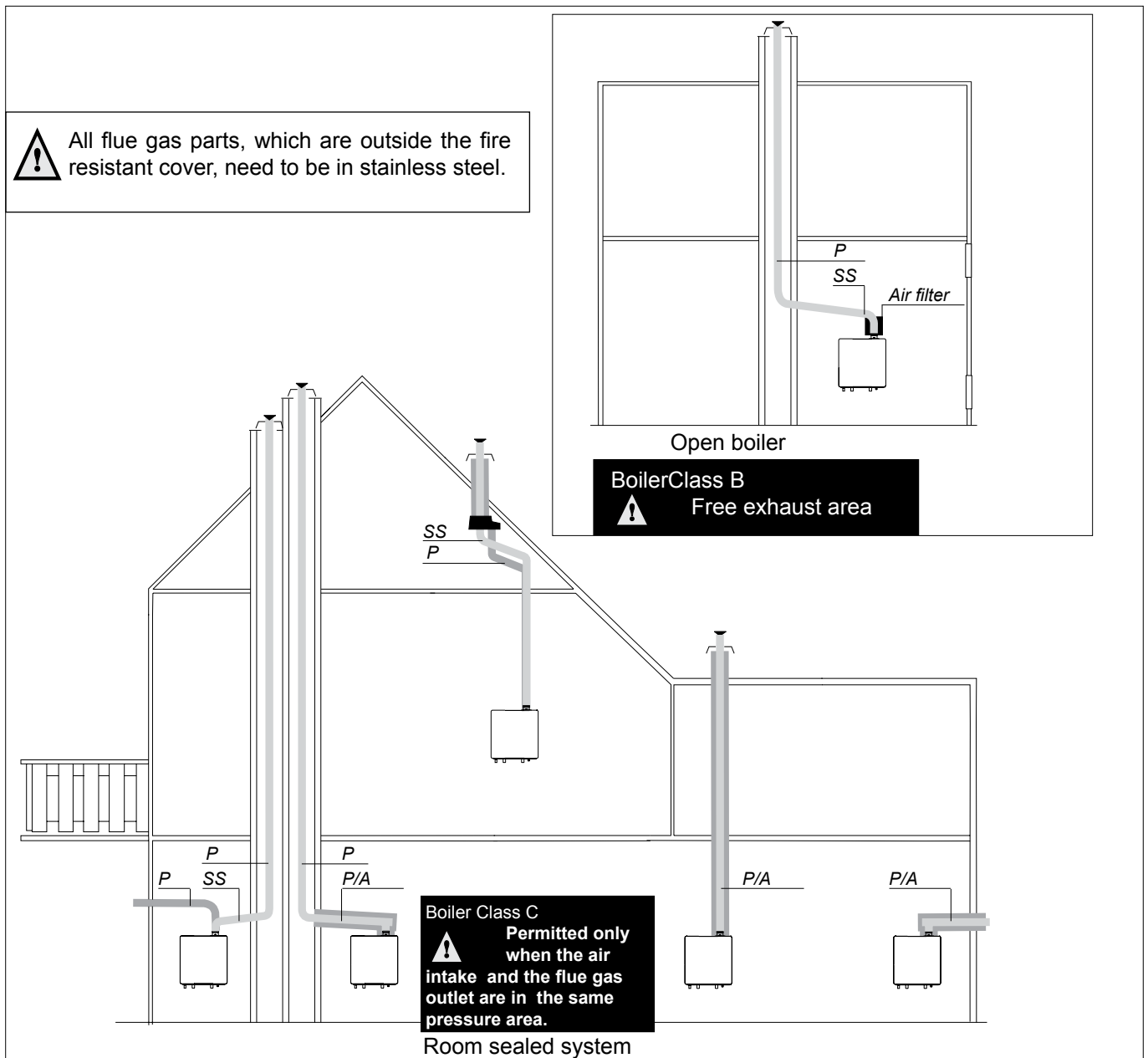
The flue gas exhaust system and air supply system must comply with:

### United Kingdom:

The flue gas outlet and air supply installation must comply with the current regulation requirements. IG UP 10 and BS 715.

### Ireland:

- Irish standard is 813 section 9.10.1



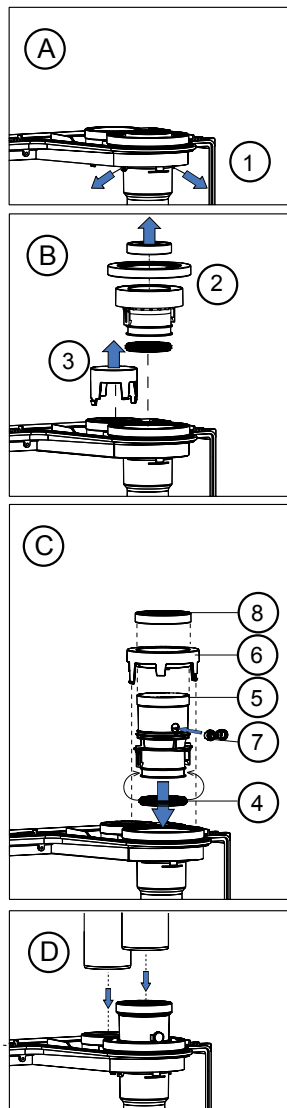
Open boiler and room sealed system

figure 6.6.a

The appliance concentric connection diameter is 60/100 mm, to which the flue gas outlet and air supply system can be fitted, with or without elbow pieces. The maximum permissible pipe length is set out in Table 6.6.1.a.

### **Boiler conversion from concentric to parallel**

It is also possible to use a parallel pipe connection of 2x 80mm. In this case a conversion kit 'concentric to parallel' should be ordered. Art.nr. S4440520.



A. 1. Push the 2 clips slightly outwards.

B. 2. Pull the concentric adapter out of the boiler.

3. Press the cover in the connection at the back from inside out.

C. 4. Pull the rubber seal around the bottom of the flue connector.

5. Push the flue connector in the boiler, in the boiler flue pipe until 'CLICK'.

6. Push the  $\varnothing 125$ mm cover over the flue connector in the  $\varnothing 125$ mm opening until 'CLICK'.

7. Push the rubber plug in open position in the O<sub>2</sub> measuring opening and close the stop.

8. Push the gasket around the top of the flue connector.

D. Connect the parallel flue gas and air intake system (2x  $\varnothing 80$ mm).

boiler conversion from  
concentric to parallel  
figure 6.6.b





We suggest you design a simple flue gas system and air supply system using table 6. For further information about the available components of the flue gas and air supply system we recommend you consult the Duopass Flue system literature.

The ATAG flue gas system is meant, and designed, solely for the use on ATAG central heating boilers adjusted to Nat gas or LPG. The maximum flue gas temperatures are below 70°C (full load 80/60°C)

The proper operation may be adversely influenced by changes of or adjustments to the correct set up.

Possible warranty claims will not be honoured if incorrect changes result in non compliance with the installation manual or local rules and regulations.

The flue gas systems described in this document are solely suited for ATAG central heating boilers of the ATAG boiler range. For this purpose the CE Certificate has been supplemented under the Gastec nr: 0063BR3405, 0063BQ3021, 0063AS3538 and 0063AU3110. 0063BQ3021, 0063BT3195 en 0063CM3648

The flue gas system should be built up using only ATAG program products. Combinations with other brands or systems are, without written permission from ATAG Heating, not permitted.

The terminal should be located where dispersal of combustion products is not unimpeded and with due regard for the damage or discolouration that might occur to parts of the building in the vicinity (see fig 6.6.c).

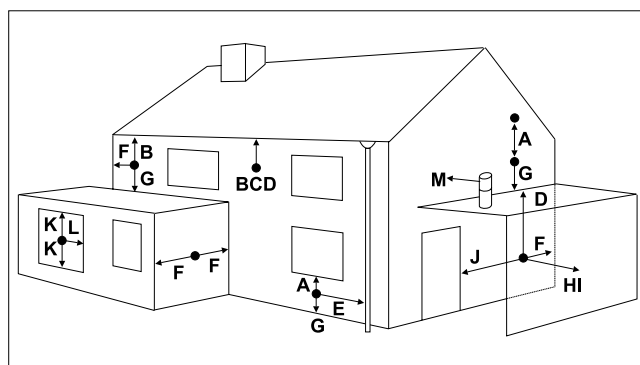


figure 6.6.c

| terminal position for fan assisted boiler |  | minimum distance |
|---|--|------------------|
| A   | directly below an open window or other opening (e.g. air brick)  | mm 300           |
| B   | below gutters, soil pipes or drain pipes                         | mm 75            |
| C   | below eaves  | mm 200           |
| D   | below balconies or car port roof                                 | mm 200           |
| E   | from vertical drain pipes and soil pipes                         | mm 75            |
| F   | from internal or external corners                                | mm 300           |
| G   | above ground or below balcony level                              | mm 300           |
| H   | from a surface facing a terminal                                 | mm 600           |
| I   | from a terminal facing a terminal                                | mm 1200          |
| J   | from an opening in the car port (e.g. door window) into dwelling | mm 1200          |
| K   | vertically from a terminal on the same wall                      | mm 1500          |
| L   | horizontally from a terminal on the same wall                    | mm 300           |
| M   | horizontally from a vertical terminal to a wall                  | mm 300           |

Dimensions

table 6.6.a

In certain weather conditions condensation may also accumulate on the outside of the air inlet pipe. Such conditions must be considered and where necessary insulation of the inlet pipe may be required.

In cold and/or humid weather water vapour may condense on leaving the flue terminal. The effect of such 'plumeing' must be considered.

The terminal must not be located in a place where it is likely to cause a nuisance.

For protection of combustibles, refer to IS 813 section 9.10.1. where the terminal is less than 2m (6.6ft) above a pavement or platform to which people have access (including any balcony or flat roof. The terminal must be protected by a guard of durable material. A suitable guard is available from the country distributor.



**Where a terminal is fitted below a window which is hinged at the top, and where the hinge axis is horizontal, and the window opens outwards, the terminal shall be 1m below the bottom of the window opening.**



**If the boiler is to be located under stairs, a smoke alarm meeting the requirements of I.S. 409 or equivalent must be fitted.**



**The flue must be terminated in a place not likely to cause a nuisance.**

For horizontal sections, the outlet system should always be fitted on an incline (50 mm/m) sloping down towards the appliance so that no condensation water is able to accumulate in the outlet system. The chances of icicles forming on the roof outlet is minimised by causing the condensation water to run back towards the appliance. In the case of horizontal outlets the inlet system should be fitted on an incline sloping down towards the outside to prevent rainwater from coming in.

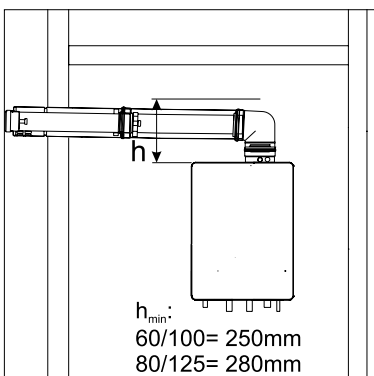
The appliance produces a white wisp of condensate (plumeing). This wisp of condensation is harmless, but can be unattractive, particularly in the case of outlets in outside walls. For wall terminals a plume management kit is available as an option.

Cutting the pipe goes as follows:

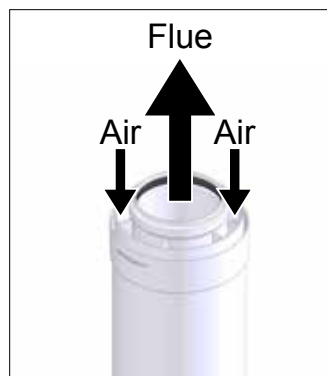
- Cut just as much from the air intake part as from the flue gas part using a hand saw;
- Take off the burrs from the cutting edge to prevent cutting the seals;

When mounting the flue gas system, pay attention to the flow direction (See figure 6.6.e). It is not permitted to mount a system upside down and will lead to complaints.

Use a soap solvent or special grease to simplify the fitting.



Installation height Figure 6.6.d



Flow direction Figure 6.6.e

## 6.6.1 Dimensioning of the flue gas and air intake duct

The flue diameter is determined by the total length of the run, including for the connection pipe, elbows fittings and terminal covers etc and the type and number of boilers installed into the system.

An undersized flue pipe can lead to disorders. Look at table 6.6.1.a for the choice of the system and the correct diameter. The table below shows the maximum flue lengths with the different boiler outputs. A longer flue gas length can be achieved by increasing the diameter to  $\varnothing$  100mm.

Explanation table 6.6.1.a:

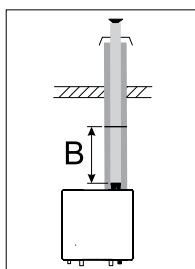
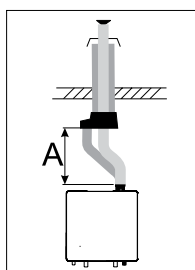
Two pipe flue gas system: maximum noted length = distance between boiler and terminal A

Concentric flue gas system: maximum noted length = distance between boiler and terminal B

When using bends the noted value behind every bend should be deducted from the maximum straight length.

Example:

An A200S OV with a concentric flue gas system  $\varnothing$ 80/125mm has according to the table a maximum flue straight length of 30m. In the system that is going to be put in there are 2 x 45° bends, so the maximum flue gas length is  $30 - (2 \times -1,9) = 26,2$  meters.



| Two pipe flue system + chimney lining $\varnothing$ 80 and $\varnothing$ 100mm |                            |           |                             |           |
|--|----------------------------|-----------|-----------------------------|-----------|
|  | $\varnothing$ 80mm         | A<br>in m | $\varnothing$ 100mm         | A<br>in m |
| A200SOV  | Maximum straight length 80 | 35,5      | Maximum straight length 100 | 40        |
|  | 87° bend resistance length | -1,4      | 87° bend resistance length  | -2,1      |
|  | 45° bend resistance length | -0,9      | 45° bend resistance length  | -2        |

| Concentric flue system $\varnothing$ 80/125 and $\varnothing$ 100/150mm |                                |           |                                 |           |
|---|--------------------------------|-----------|---------------------------------|-----------|
|   | $\varnothing$ 80/125mm         | B<br>in m | $\varnothing$ 100/150mm         | B<br>in m |
| A200SOV   | Maximum straight length 80/125 | 30        | Maximum straight length 100/150 | 40        |
|   | 87° bend resistance length     | -3        | 87° bend resistance length      | -1,7      |
|   | 45° bend resistance length     | -1,9      | 45° bend resistance length      | -1,3      |

When using a concentric flue system  $\varnothing$ 60/100mm or flex  $\varnothing$ 60mm with a maximum length between 4 and 15 meters a correction must be made to the fan speed by adjusting Parameter 683 according to the table. Fill out the correction factor on the sticker below the control panel. See chapter 'Settings' how to adjust a parameter setting.

| Concentric flue system $\varnothing$ 60/100mm |                                |           |   |             |
|---|--------------------------------|-----------|---|-------------|
|   | $\varnothing$ 60/100mm         | B<br>in m | Correction factor fan speed<br>See chapter 'Settings' | Par.<br>683 |
| A200SOV                                       | Maximum straight length 60/100 | 15        | Correction factor 15 meter                            | 6           |
|   | 87° bend resistance length     | -1,9      | Correction factor 12 meter                            | 4           |
|   | 45° bend resistance length     | -1,3      | Correction factor 10 meter                            | 3           |
|   |                                |           | Correction factor 8 meter                             | 2           |
|   |                                |           | Correction factor 6 meter                             | 1           |
|   |                                |           | Correction factor 4 meter                             | 0           |

| Flex $\varnothing$ 60mm * (clean chimney $\square$ 200mm) |                                |      |   |             |
|---|--------------------------------|------|---|-------------|
|   | $\varnothing$ 60mm             | in m | Correction factor fan speed<br>See chapter 'Settings' | Par.<br>683 |
| A200SOV   | Maximum straight length 60/100 | 14   | Correction factor 14 meter                            | 5           |
|   | 45° bend resistance length *   | -1,6 | Correction factor 10 meter                            | 4           |
|   | 30° bend resistance length *   | -1   | Correction factor 5 meter                             | 1           |
|   | terminal resistance length *   | -2   | Correction factor 0 meter                             | 0           |

\* Contact supplier for details

Dimensions flue gas system and air supply system

Table 6.6.1.a

NOTE! ADJUSTED PARAMETER SETTING FOR FAN SPEED

- See Installation instructions for more details -

Correction factor fan speed (parameter 683) .....

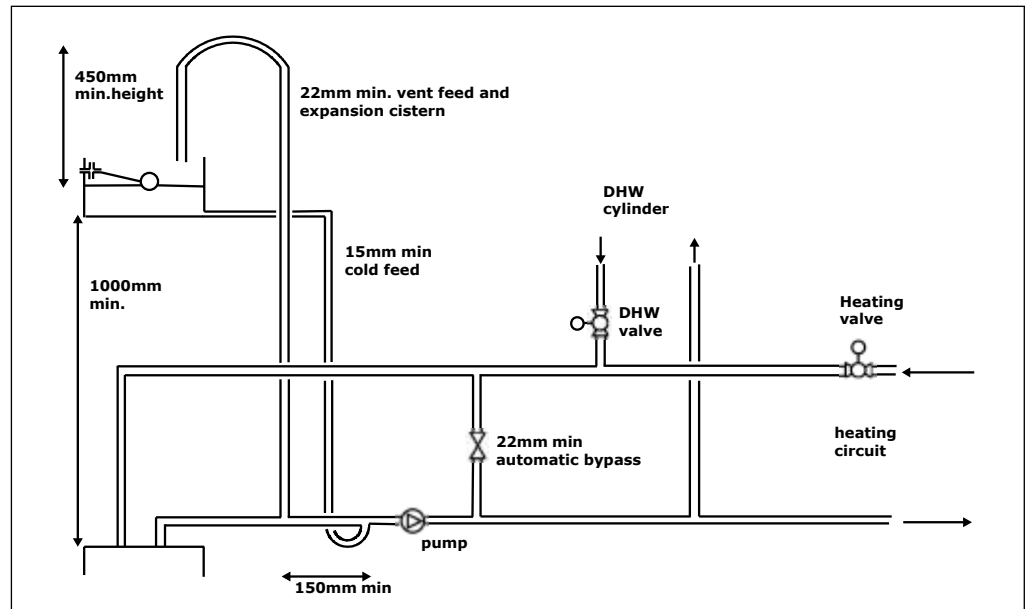
Adjusted by .....

Date .....

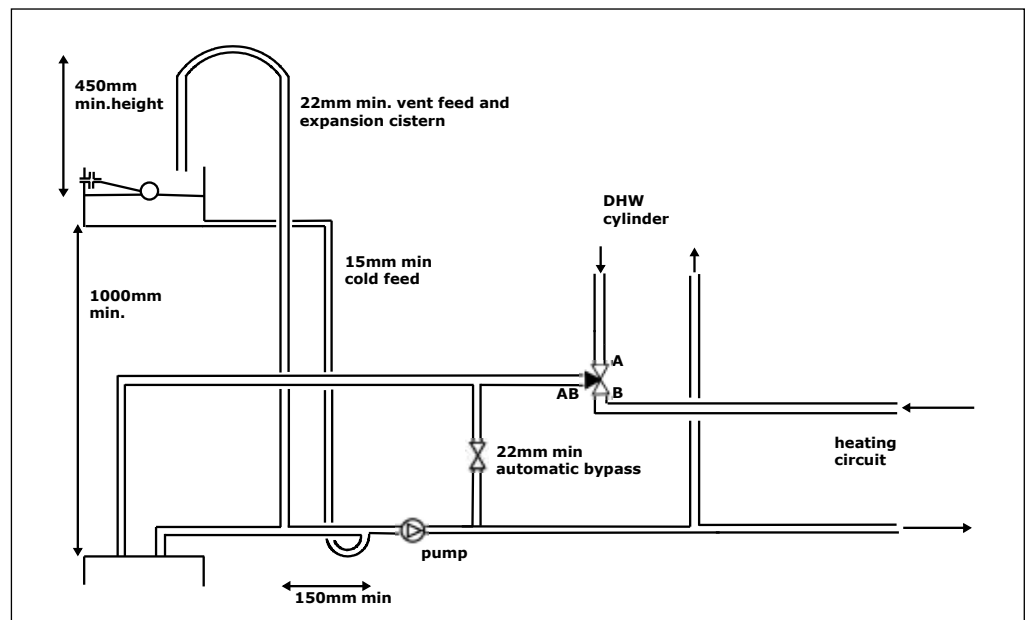
Example correction factor sticker

There are 3 possibilities for a domestic hot water facility in a Open Vented system:

1. Completely independant from the boiler control. This chapter can be skipped.
2. External DHW cylinder with own control, but only using the cylinder signal for DHW production (figure 7.a).
3. External DHW cylinder completely controlled by the boiler (3 way valve and sensor) (figure 7.b)



Option 2: open vent heating system with DHW with own control



Option 3: open vent heating system with DHW with 3 way valve

Figure 7.b

Option 2 and 3:

Depending of the comfort preferences different external hot water cylinders can be connected to the system boiler. The choice of the cylinder depends on the coil output. The coil output must comply with the boiler output.

Option 2:

The DHW control connection can be made by connecting the volt free output of the DHW control unit to the separate terminal block on the back of the boiler control. See chapter 8.1, fig. 8.1.a.

Only option 3:

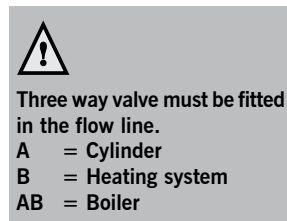
The A200S OV is provided with an internal DHW control. The electrical connection can be made in the boiler. To connect a cylinder to the A-Series boiler you need to order the following optional articles:

- AA00030U ATAG 230V three way valve with 22mm compression fittings and
- AA05204U ATAG cylinder sensor.

Only these articles are suitable for this purpose. Please contact ATAG Heating Ltd.

The wiring of the three way valve and cylinder sensor must be connected to the boiler according the instructions supplied with these articles. See also chapter 8.

If desired a DHW on/off thermostat (volt free) can be used instead of the DHW sensor. Use the separate 2-core connector on the back of the control unit for this connection. See also chapter 8.



Ports of 3 way valve

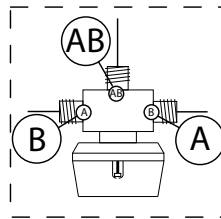


Figure 7.c

## 8 Electrical connection

The appliance complies with the actual Directives.

- A 230V -50Hz mains electrical supply is required fused externally at 5A.
- A deviation on the grid of 230V (+10% or -15%) and 50Hz

The installation must continue to comply with:

**United Kingdom:**

- the IEE Electrical Regulations.

**Ireland:**

- the ECTI national rules for electrical installations

The appliance must be connected to an earthed socket. This must be visible and within reach.

The following general stipulations also apply:

- No changes may be made to the wiring of the appliance;
- All connections should be designed in accordance with the enclosed regulations.

## 8.1 External controls connections

The boiler terminal X21 is for connecting the 230 Volt external controls. Terminal X21 is situated apart from and behind the control unit on the hing bracket.

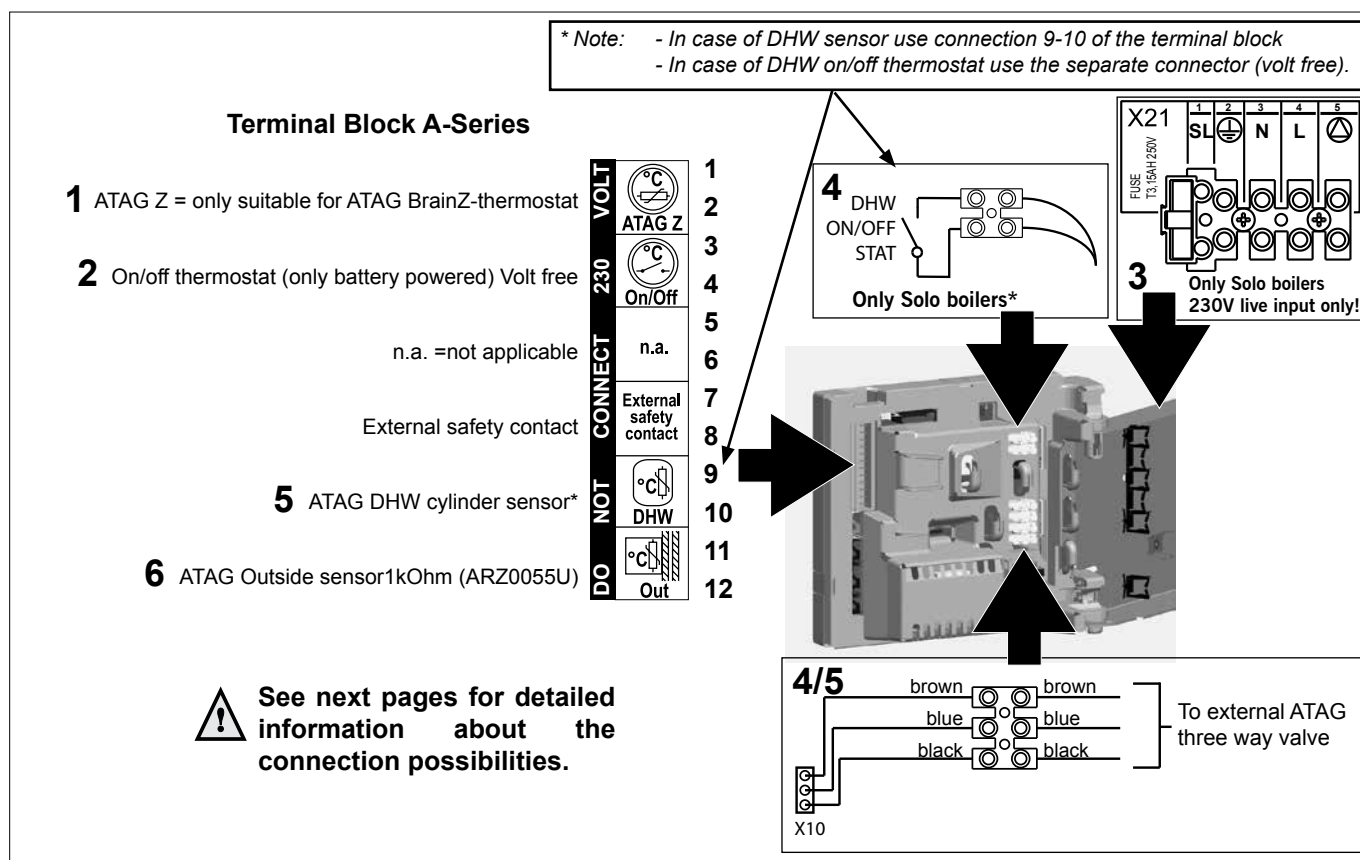
Connect the 230 V switched live to terminal X21.

The power supply cable must be supplied and fitted by the installer to connection terminal X21. See also chapter 8.1.1 and the electrical diagram on page 24.

**Note the polarity!**

Lead the cables from the controls along the hing bracket and through the cable feed through in the back part of the boiler.

For more detailed questions about components that have not been supplied by ATAG, contact the vendor concerned.



connection terminal

Figure 8.1.a

## 8.1.1 Detailed information about the connection possibilities.

Options 1 and 2 are single options and may not be combined.

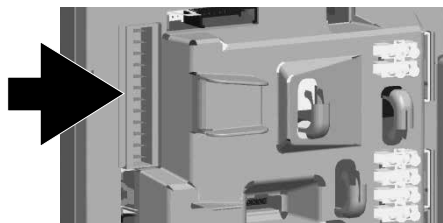
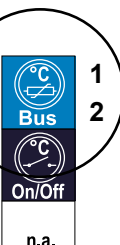
1



Solo boiler with ATAG BrainZ room thermostat.

- Connect wiring to the blue connector on position 1 and 2.

**Do not connect 230V!**



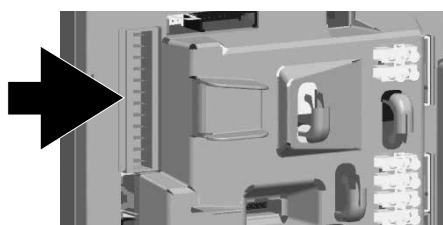
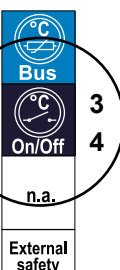
2



Solo boiler with Volt free on/off room thermostat.

- Connect wiring to the black connector on position 3 and 4.

**Do not connect 230V!**



3

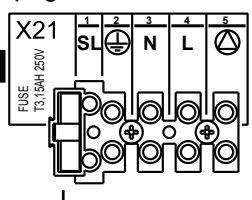
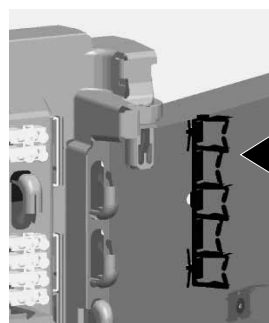
**! 230V**

230V live input from heating controls.

- The power supply cable for Solo boilers must be supplied and fitted by the installer to connection terminal X21. See also the electrical diagram on page 24.

**Note the polarity!**

- Connect the pump switch cable to terminal X21 according to the electrical diagram on page 24.



**230V live input. Note the polarity!**

4

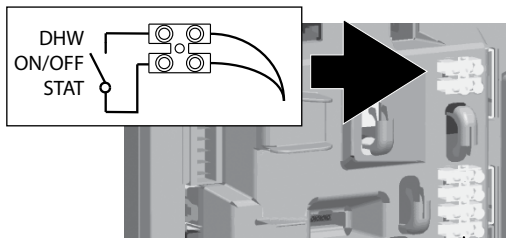
Option 2 from chapter 7:

A200SOV boiler with external DHW cylinder and on/off thermostat control.

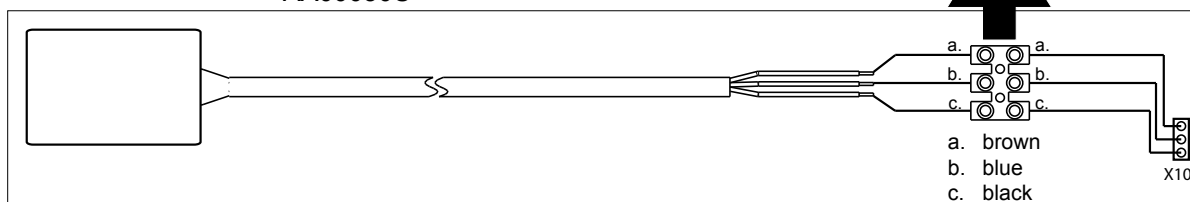
- Connect wiring of the optional external 3 way valve to 3-core screw connector at the back of the control board
- Connect wiring of the optional cylinder thermostat to the 2-core screw connector at the back of the control board. **Volt-free! Do not connect 230V!**

See also chapter 7.

Cylinder on/off thermostat  
(third party delivery)



AA00030U



5

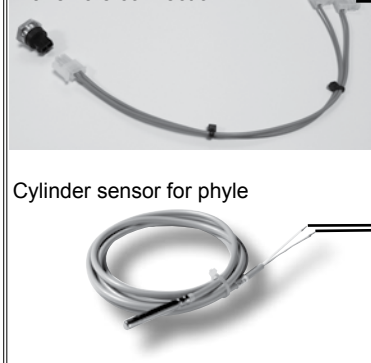
Option 3 from chapter 7:

A200SOV boiler with external DHW cylinder and sensor control.

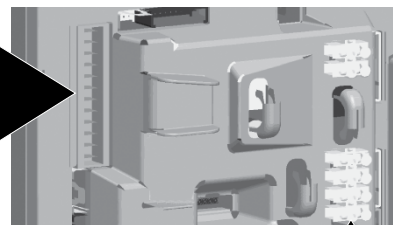
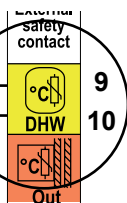
- Connect wiring of the optional external 3 way valve to the 3-core screw connector at the back of the control board
- Choose the right sensor from DHW sensor set AA05204U
- Connect wiring of the optional cylinder sensor T3 to the yellow connector on position 9 and 10. **Do not connect 230V!**

AA05204U

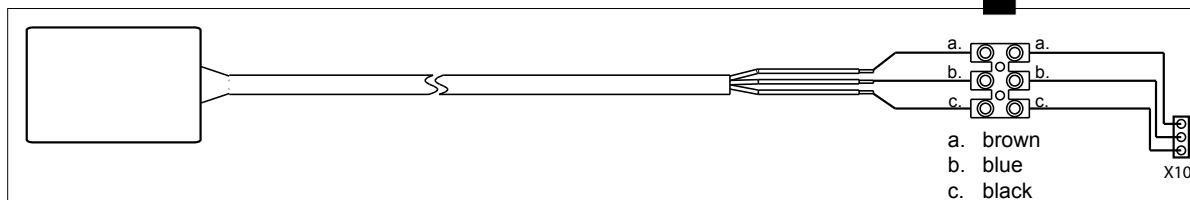
Cylinder sensor with  
M5 female connection



See also chapter 7.



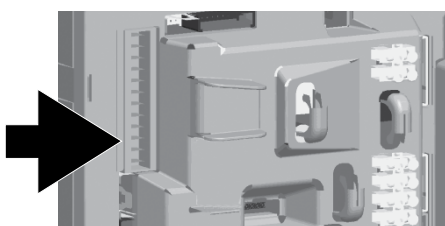
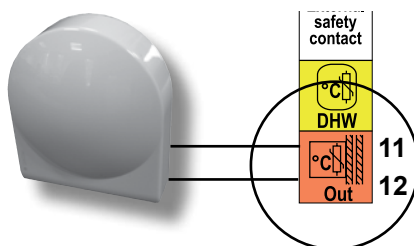
AA00030U



6

Weather dependant boiler control (independently of selected thermostat control)

- Connect outside sensor ARZ0055U to the orange connector on position 11 and 12.





## 8.2 Electrical diagram

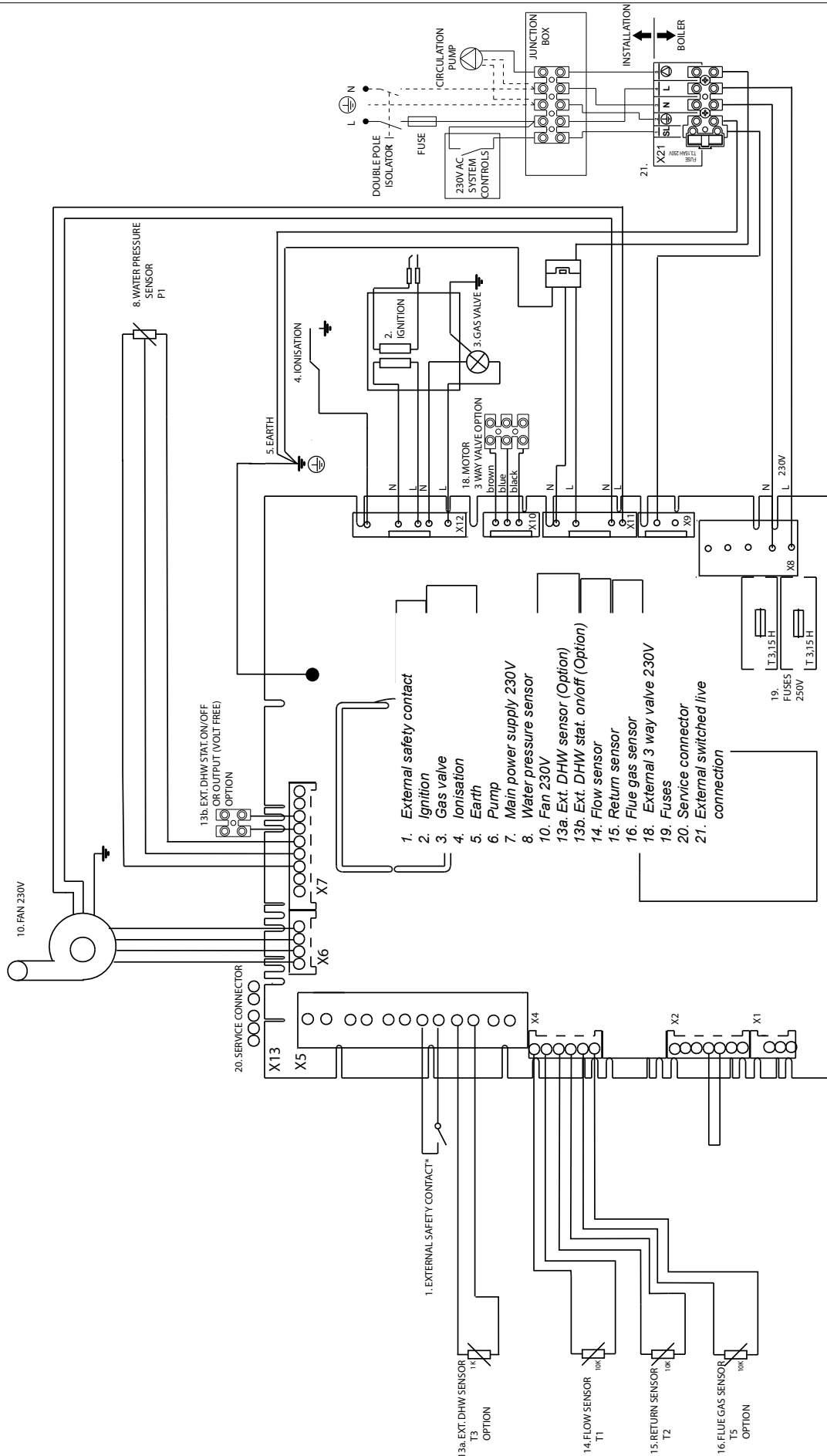


Figure 8.2.a

## 9 Filling the system

### 9.1 CH Installation

The CH installation should be filled with potable water. For filling the CH installation, use the the feed and expansion header tank. Filling is done as follows:

- 1 Ensure all system and boiler drain points are closed;
- 2 Open all isolation and motorised valves;
- 3 Turn on the water supply to the system header tank
- 4 Vent all radiators, pipework and the primary side of the hot water cylinder;
- 5 Check system for any visable leaks;

### 9.2 Hot water supply (with external cylinder)

Fill the hot water supply by opening the cold mains isolation valve.

1. Bleed the hot water installation by opening all hot water taps one at a time.
2. Leave each tap to run until all air has disappeared from the supply.
3. Flush with a minimum of 10 litres to rinse any residual contaminants from the hot supply and boiler.

### 9.3 Gas supply

- 1 Open the gas isolation valve;
- 2 Purge the gas supply to the boiler ensuring that the boiler location is well ventilated
- 3 Test the gas supply for soundness as described in BS 6891.

Before the plug is inserted into the wall socket, it helps to know the operation of the boiler in advance. On this page the controls are described in short. The next page describes the button functions and the symbols on the display.

The boiler is equipped with a self-managing control system, the so-called Control Management System. This control system takes over a large part of the manual settings, which simplifies the start-up on the installation considerably.

After filling the installation, the automating venting program is activated. The automatic venting program last for 7 minutes and stops automatically. The boiler will switch on if there is a demand from the external controls. The boiler will not operate during the 7 minute venting program.

### Hot water controls

#### With a cilinder thermostat:

If hot water is tapped, the cylinder thermostat switches the 2 port valve and the end switch off, the valve will demand the boiler for heat. The boiler will go to full load untill the maximum flow temperature is reached. When the maximum flow temperature is reached, the boiler will modulate to maintain the temperature until the cylinder thermostat switches again and the cylinder is up to temperature again.

| Resistance table sensors ATAG A |            |  |
|---------------------------------|------------|--|
| Flow sensor T1                  |            |  |
| Return sensor T2                |            |  |
| DHW sensor T3                   |            |  |
| Flue sensor T5                  |            |  |
| NTC10k (25°C)                   |            |  |
| Temperature                     | Resistance |  |
| [°C]                            | [Ohm]      |  |
| -10                             | 55.047     |  |
| 0                               | 32.555     |  |
| 10                              | 19.873     |  |
| 12                              | 18.069     |  |
| 14                              | 16.447     |  |
| 16                              | 14.988     |  |
| 18                              | 13.674     |  |
| 20                              | 12.488     |  |
| 22                              | 11.417     |  |
| 24                              | 10.449     |  |
| 26                              | 9.573      |  |
| 28                              | 8.779      |  |
| 30                              | 8.059      |  |
| 32                              | 7.406      |  |
| 34                              | 6.811      |  |
| 36                              | 6.271      |  |
| 38                              | 5.779      |  |
| 40                              | 5.330      |  |
| 42                              | 4.921      |  |
| 44                              | 4.547      |  |
| 46                              | 4.205      |  |
| 48                              | 3.892      |  |
| 50                              | 3.605      |  |
| 52                              | 3.343      |  |
| 54                              | 3.102      |  |
| 56                              | 2.880      |  |
| 58                              | 2.677      |  |
| 60                              | 2.490      |  |
| 62                              | 2.318      |  |
| 64                              | 2.159      |  |
| 66                              | 2.013      |  |
| 68                              | 1.878      |  |
| 70                              | 1.753      |  |
| 72                              | 1.638      |  |
| 74                              | 1.531      |  |
| 76                              | 1.433      |  |
| 78                              | 1.341      |  |
| 80                              | 1.256      |  |
| 82                              | 1.178      |  |
| 84                              | 1.105      |  |
| 86                              | 1.037      |  |
| 88                              | 974        |  |
| 90                              | 915        |  |

#### With a cilinder sensor:

If hot water is tapped, the cilinder sensor (T3) cools down and will demand the boiler for heat. The boiler sends the 3 port valve towards DHW and will go to full load until the maximum flow temperature is reached. When the maximum flow temperature is reached, the boiler will modulate to maintain the temperature until the cylinder is up to temperature and the boiler switches off.

If the cylinder cools down over a longer time period (standing losses) the boiler will heat up the cylinder on low load.

### CH controls

When the external control becomes 'live' the boiler will operate. The starting point of the gradient control is the currently existing supply temperature. A Delta-T control (25K) ensures a stable control according to heat request. If the supply temperature is below the T-set value of 20°C the boiler will immediately start.

If during a demand from the heating the burner switches off, because the desired flow temperature is exceeded, there will be an anti-cycle time in operation for 5 minutes. This means that the burner switches on again after 5 minutes if there is still a demand from the heating.

The ATAG A is equipped with boiler sensors of 10kOhm. The resistance value and corresponding temperature are shown in the accompanying table.

Resistance table table 10.a

## 10.1 Explanation of the control buttons

### Hot water



Setting the hot water temperature:

Briefly press + or - ; the display will show the flashing preset value;

Briefly press + or - to change the set value. Each change becomes active directly.

Hot water program OFF: Press - until the lowest value is reached and then press - again. The display is showing -- and the middle ["<"] is off.

Switching on works in reverse order.

### Central heating



Setting the CH water temperature:

Briefly press + or - ; the display will show the flashing preset value;

Briefly press + or - to change the set value. Each change becomes active directly.

CH program OFF: Press - until the lowest value is reached and then press - again. The display is showing - and the upper ◀ is off.

Switching on works in reverse order.

### Information(i)-button

Requesting current data:

Briefly press the i-button (or the scroll button) in order to obtain the following value:



A0 = Supply water temperature

A1 = Return water temperature

A2 = Hot water temperature (only if a DHW sensor is connected)

A4 = Flue gas temperature (only if a flue gas sensor is connected)

A5 = Outside temperature (n.a.)

A6 = Water pressure

A9 = Rpms of fan

To return to the standard view press ESC.



### Reset button

The reset button allows the boiler to restart if a malfunction has occurred.

In case of a failure the ⚠ symbol is displayed with a Cx xx code.

In other cases the Reset button does not function and will not respond to operation.

See 13 for a brief overview of codes.

Some buttons have ancillary functions. These ancillary functions are activated only if, according to the procedure described in Section 10.3, settings need to be changed or data retrieved from the CMS.

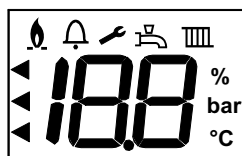
Ancillary functions:



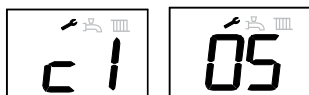
DHW Button: Scroll function  
(‘scrolling’ through parameters)

CH button: OK and ESC function  
(OK= confirm, ESC= back to standard display)

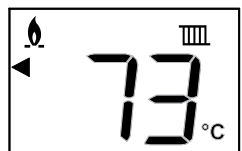
## 11 Commissioning the boiler



Segment test



Venting program active



Standard view with device in operation for CH

Before putting the boiler into operation make sure that the system has been filled and fully bled of any air and that the gas supply is turned on and has been purged. The boiler requires no adjustment of the burner pressure and quantity, because it is self-regulative and has been set in the factory and should not be reset.

Insert the plug into the wall socket;

There is a start-up procedure with a segment test of the display;

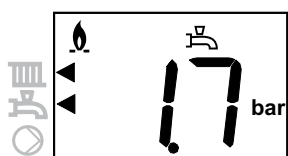
The lights come on and after the segment test go out again;

If the water pressure falls below 0,05 bar c1 18 will appear in the display;

This will disappear again the moment the water pressure is higher than 0,05 bar and the venting program will start (c 1 05).



This will take approx. 7 minutes and will be followed by the standard view.

### 11.1 Hot water supply (with external cylinder)

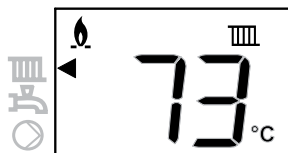


The DHW program is always active after start-up.

This is indicated by the middle ◀.



If there is hot water request, this is indicated by  and the hot water supply will be activated. The circulation pump will start circulating and the boiler will switch on .

### 11.2 CH system



The CH program is always active after start-up.

This is indicated by the upper ◀.

If there is heat request, it is indicated by the radiator symbol , which will be put into operation .

The circulation pump will switch on and the boiler will switch on after 1 to 2 minutes.

## 11.3 Settings

When the boiler is installed, it is in principle ready to be put into service. All settings of the control system are already programmed for a heating system with radiators/convectors with a supply temperature of 70°C. The settings are described in the parameter chapter on page 30.

There may be cases that the settings have to be changed, for example:

- Lower supply temperature

Use the parameter chapter to set the boiler according to the situation.

If in doubt, check with ATAG Heating Ltd.

To change a setting, proceed as follows:

### Changing the settings

#### STEP 1

**Press the OK button for 3 seconds.**

The display shows 'P6 (alternated with) 81';

#### STEP 2

**Press the OK button for 3 seconds again.**

The display shows 'on' shortly followed by 'P5 18';

You now have access to the parameter chapter.

The various parameters are described in the following pages.

To change a parameter, proceed as follows:

Basic actions:

With the Scroll buttons you 'browse' through the parameters, in which you can change values

With the Esc button you can always return to the default display

With the OK button you confirm the selected parameter or set the value



#### STEP 3

**Press the Scroll button to select another parameter;**

#### STEP 4

**Press the OK button if you want to change the selected parameter;**

#### STEP 5

**Adjust the value if desired / possible with the + or - button**

#### STEP 6

**Briefly press the OK button to confirm the new setting.**

The display shows the selected parameter again

#### STEP 7

**Press the ESC button until the default display is shown again:**



If during 8 minutes no button is used automatically, the default display is automatically shown on the screen.

| Parameter-chapter |         |   |          |
|-------------------|---------|---|----------|
| PARA              | Factory | Description   | Range    |
| 518               | 5       | Gradient speed CH   | 0 - 15   |
| 520               | 5       | <b>Do not change</b>  | 0 - 10 K |
| 532               | 24      | <b>Do not change</b>  | 10 - 40  |
| 541               | max.    | Maximum power CH in %<br><i>Can only be reduced. 0 = low load</i>   | 0 - max  |
| 555               |         | <b>Do not change</b>  |          |
| 651*              | 1       | <b>Do not change</b>  |          |
| 652*              | 0       | Quick selection CH installation:  |          |
|                   |         | CH Tmax: 85°C; Gradient: 5; Heating line 24   | 1        |
|                   |         | CH Tmax: 70°C; Gradient: 5; Heating line 19   | 2        |
|                   |         | CH Tmax: 60°C; Gradient: 4; Heating line 15   | 3        |
|                   |         | CH Tmax: 50°C; Gradient: 3; Heating line 11   | 4        |
|                   |         | <i>This parameter copies the choosen value over CH Tmax., P518 en P532.<br/>It is a quick selection, where the separate values will be independantly adjustable.<br/>After selection this parameter will always show 0.</i> |          |
| 680               | 0       | Service-parameter. <b>Do not change</b>   |          |
| 681               | off     | Green button function<br>Dependant of the level the factory settings at selection b7 and OK will be set back, P651 excluded.  | on - off |
| 682               | off     | Dynamic functions:  |          |
|                   |         | b0: <b>Do not change</b>  |          |
|                   |         | b1 until b6: no function  |          |
|                   | off     | b7: confirmation Service-parameter  | on - off |
| 683               | 0%      | Correction factor fan speed for HP-system<br>See table at flue lenghtes. <i>The adjusted value will increase the fan range with that percentage. Write down this value on the sticker on the boiler.</i>                    | 0 - 20%  |
| 684               |         | <b>Do not change</b>  |          |

\* Note      When an adjustment is made and it is confirmed with OK the boiler will restart and the de-aerationprogramm will start.

Parameter-chapter

Table 11.3.a

## 11.4 Activating the factory setting (green button function)

To re-activate the factory settings, proceed as follows (this will undo all changed settings):

- Select P6 81, according to the procedure described in chapter 10.4;
- Select b7;
- Press OK. The screen is showing 'off';
- Select 'on';
- Press OK.

The screen then shows P6 81 and the factory settings are active again.

## 12 Isolating the boiler

In some situations it may happen that the entire boiler has to be deactivated. With the function button for the heating program the boiler is put out of service.



Hot water program OFF: Press – until the lowest value is reached and then press – again. The display shows -- and the middle is off.

Switching on with the + button takes place in reverse order.



CH program OFF: Press – until the lowest value is reached and then press – again. The display is showing -- and the upper is off.

Switching on with the + button takes place in reverse order.

ATAG recommends to leave the plug in the wall socket, so that the circulation pump is activated automatically once every 24 hours in order to prevent jamming.



**If there is danger of frost it is advisable in this case to drain the boiler and/or installation.**

## 13 Commissioning



**Work on the installation and/or boiler should only be carried out by qualified personnel with calibrated equipment.**



**At the time of commissioning, complete all relevant sections of the Benchmark Checklist located on the inside back pages of the document.**

For maintenance of the boiler the cover has to be removed. Unscrew the 4 locking screws from the quick fasteners, unlock the quick fasteners and remove the cover in a forward motion.

Changing settings such as the burner pressure and the setting for the amount of air is superfluous. Only in case of a failure or when replacing the gas block, venturi and/or fan, the O<sub>2</sub> percentage should be checked.



**Always check all gas carrying parts for leaks (with a leak detection spray) after (maintenance) work to the boiler.**

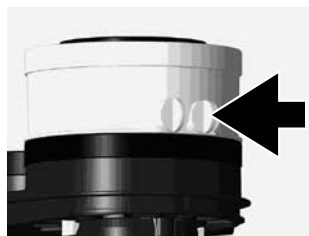


## 13.1 Checking the O<sub>2</sub>

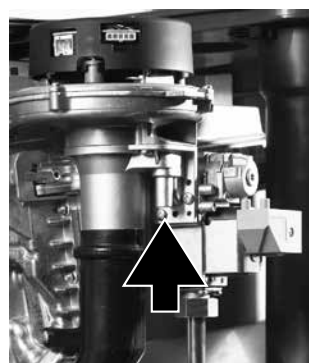


The O<sub>2</sub> percentage is set in the factory. This has to be checked during inspection, maintenance and in case of a failure.



This can be verified by means of the following action:




Measuring point O<sub>2</sub>  
Figure 13.1.a



Adjustment screw O<sub>2</sub>  
Figure 13.1.b

- Set the external controls to call for heat;
  - Make sure the boiler is operational and can get rid of the heat it produces;
  - Calibrate the O<sub>2</sub> gauge;
  - Place the lance of the O<sub>2</sub> gauge into the flue gas test point (see Figure 13.1.a);
  - Press both + buttons for 6 seconds;
  - When the flame symbol appears in the display press both + buttons again for 6 seconds;
  - The display shows the supply water temperature (  appears in the display);  
The boiler will switch to 50% of the heating capacity
  - Press 1x the i button;  
*the display shows 50% (heating capacity)*
  - Press on the + button (  ) until the maximum value (100%) has been reached;
  - Leave measuring O<sub>2</sub> to the measuring equipment.
- |   | <b>Natural gas</b> | <b>Propane</b> |
|---|--------------------|----------------|
| - O <sub>2</sub> percentage at full load =  | 4,7% (+/-0,2%)     | 5,1% (+/-0,2%) |
| - CO/CO <sub>2</sub> ratio less than 0.004% |                    |                |
- If required, you may turn the setting screw to set the correct O<sub>2</sub> percentage.  
(refer to Figure 13.1.b).

**Finally, the O<sub>2</sub> percentage at low load must be checked:**

- Press on the - button (  ) until the minimum value (0%) has been reached (low load)
  - Leave measuring O<sub>2</sub> to the measuring equipment and check if the measured O<sub>2</sub> percentage on low load is between following values:
- |  | <b>Natural gas</b> | <b>Propane</b> |
|--|--------------------|----------------|
| - O <sub>2</sub> percentage at <u>low load</u> between | 5,0% and 7,0%      | 5,1% and 7,0%  |
| - CO/CO <sub>2</sub> ratio less than 0.004%            |                    |                |

Contact ATAG Heating when the measured values is outside this range.

End of measuring:

- Press the ESC button (- button).  
The device switches off.  
The display shows for 2 seconds C1 80 or C1 81.  
This completes the procedure.

## 13.2 Maintenance activities

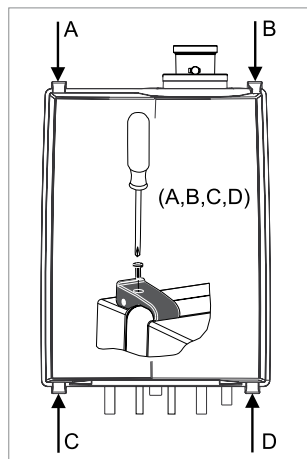


Figure 13.2.a

**Only to be carried out in the event that the CO, CO<sub>2</sub> and/or ratio figures are incorrect.**

Required tools:

- Cross head screwdriver
- ATAG T-handle key set with 3 bits (hex key 4mm, hex key 5mm and cross head PZ2)
- Open end wrench 8mm

In order to perform maintenance, the following actions have to be taken:

- Switch off the boiler;
- Remove the screws from the 4 quick fasteners A, B, C and D (see fig. 13.2.a);
- Unlock the 4 quick fasteners A, B, C and D and remove the cover in a forward motion.

### Air box/cover

The cover also doubles as air box:

- Clean the air box/cover with a cloth and a non-abrasive cleaner;

### Fan unit and burner cassette (see fig. 13.2.b-f)

- Dismantle the igniter(1) by means of the screw of the gas block;
- Pull out the plug connections (2) of the fan;
- Unscrew the coupling (3) of the gas block;
- Replace the gas block gasket (O-ring) with a new one, if required;
- Unscrew the front crosshead screw (4) from the air supply dampener;
- Unscrew (5) the siphon (6) and pull it downwards from the condensate tray;
- Turn the left (7) and right (8) clamp bar of the condensate tray with the hex key a quarter turn and pull these out in a forward motion. Note the direction of rotation (red control cams);
- Slide the flue pipe (11) about 1 cm upwards;
- Push the condensate tray (12) gently downwards and pull it out from the boiler;
- Pull the flue pipe (11) downwards out of the boiler;
- Now turn the left (9) and right (10) clamp bars with the hex key a quarter turn and pull these out in a forward motion. Mind the direction of rotation (red control cams);
- Now remove the complete fan unit with the gas block from the heat exchanger in a forward motion;
- Remove the burner cassette (18) from the ventilator unit;
- Check the burner cassette for wear and tear, pollution and any breakages. Clean the burner cassette with a soft brush and vacuum cleaner. In the case of breakages, always replace the complete burner cassette (18);
- Replace the gasket (17) between the burner (18) and upper casing (15), if required;
- Replace the gasket (16) between the upper casing (15) and exchanger, if required.
- Check the venturi and gas air dividing plate for pollution and clean them with a soft brush in combination with a vacuum cleaner, if necessary. If the air box is heavily polluted with dust, it is likely that the fan impeller is also polluted. To clean the fan, it has to be removed from the upper tray and the venturi. Clean the impeller with a soft brush and a vacuum cleaner. Replace the gasket and take care that the new gasket is installed properly when reassembling the fan parts.

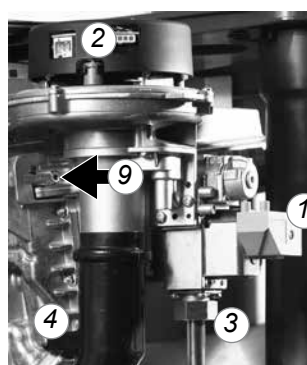


Figure 13.2.b

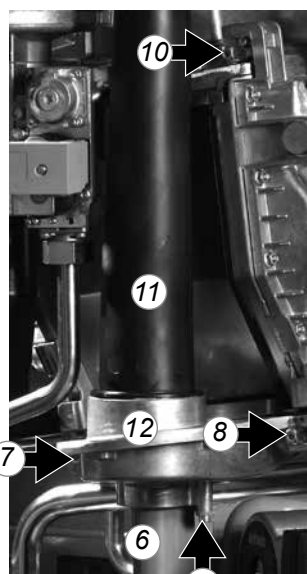


Figure 13.2.c

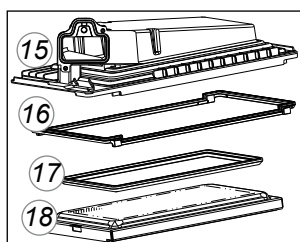
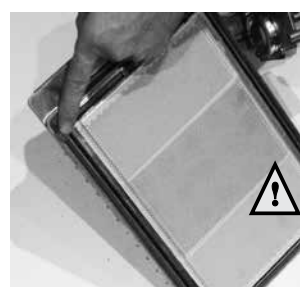


figure 13.2.d



Position gasket

figure 13.2.e

### Heat exchanger

- Check the heat exchanger for pollution. Clean it, if necessary, with a soft brush and a vacuum cleaner. Avoid any pollution falling down.  
Top-flushing the exchanger with water is not allowed.

**During installation pay attention to the correct position of the clamp bars. These have to be in a vertical position.**

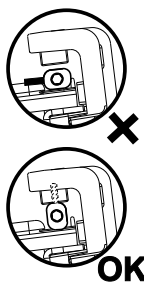


figure 13.3.f

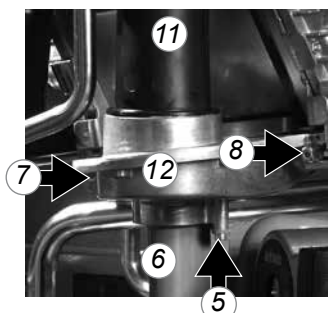


Figure 13.2.g

### Ignition electrode

Replacing the ignition electrode is necessary when the pins are worn.  
If the inspection hole is damaged, the entire ignition electrode has to be replaced.  
It is replaced as follows:

- Take away the plug connections on the ignition electrode;
- Push the clips on either side of the electrode outwards and take away the electrode;
- Remove and replace the gasket;

Reassembly takes place in reverse order.

### Siphon and condensation tray (see fig. 13.2.g-i)

- First disassemble the siphon cup (6).  
Check it for pollution. If no serious pollution is found in the siphon cup, it is not necessary to disassemble the condensation tray or clean it. If the siphon cup shows serious pollution, the condensation reservoir should be cleaned as well.
- Check the O-rings of the siphon cup and replace them if necessary.
- Clean the parts by rinsing them with water.
- Grease the O-rings again with acid-free O-ring grease to simplify the reassembly.
- If a leakage has occurred to the siphon, replace the entire siphon;
- Remove the plug from the flue gas sensor, if any.
- Turn the left (7) and right (8) lamp bar of the condensate tray a quarter turn with the hex key and pull these out in a forward motion. Note the direction of rotation (red control cams);
- Slide the flue pipe (11) about 1 cm upwards;
- Now push the condensation tray (11) gently down and take it away in a forward motion;
- Replace the condensation tray gasket by a new one.
- Clean the polluted condensation tray with water and a hard brush.
- Check the condensation tray for leaks.

Reassembly takes place in reverse order.

**Pay attention that the gasket seals completely all around during reassembly of the condensation reservoir.**

**During installation pay attention to the correct position of the clamp bars. These have to be in a vertical position.**

**Always replace the gaskets of the removed parts during maintenance, if required.**

Put the boiler back into operation and carry out a flue gas analysis (see page 34).

**Always put back the cover after (maintenance) work and secure it with screws A, B, C and D.**

**In the event that parts require replacement, use only genuine parts supplied by ATAG Heating UK Ltd.**

Please contact your installer or ATAG Heating UK Ltd. for further details. Contact details can be found on the back page of this manual.

**After servicing, complete the relevant Service Interval Record section of the Benchmark Checklist located on the inside back page of the document.**

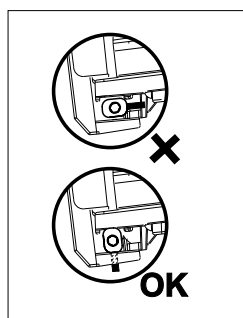


Figure 13.2.h

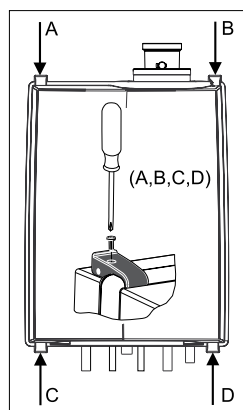


Figure 13.2.i

## 13.3 User's instructions

Advise the user that for continued efficient and safe operation, the boiler should be serviced at least once a year by qualified servicing company. It is important and strongly recommended that arrangements are made for a maintenance agreement with a qualified servicing company to ensure regular servicing of the boiler.

Please contact ATAG Heating UK Ltd. for further details. Contact details can be found on the back page of this manual.

## 13.4 Maintenance frequency

ATAG Heating UK Ltd advises an annual inspection, with a full strip down service as required, depending on the CO, CO<sub>2</sub> and ratio figures.

## 13.5 Warranty

For the warranty conditions we refer to the Warranty Card that is supplied with the boiler.

# 14 Error message

A detected failure is indicated on the display in blocking or error messages.

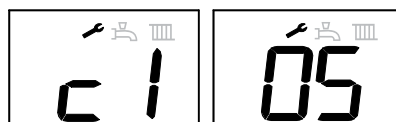


- Blocking code with spanner symbol  
Error is temporary and will cancel itself or will lock the boiler after several attempts



- Error code with bell symbol  
Error means a lock on the boiler and can only be remedied by a reset and/or intervention by a service technician.

- |       |   |
|-------|---|
| C 20  | Flow sensor error (e.g. open, short circuit, outside of range)  |
| C 40  | Return sensor error (e.g. open, short circuit, outside of range)  |
| C 50  | Wiring fault: Connector X7 not connected correctly. Low voltage wiring harness defect                                     |
| C 61  | No bus communication (reset only possible by power interruption)  |
| C 78  | Water pressure not connected or pump failure  |
| C1 05 | Venting program active  |
| C1 10 | Safety temperature exceeded   |
| C1 11 | Maximum temperature exceeded  |
| C1 18 | Water pressure below 0,05 bar caused by empty system  |
| C1 19 | Link on X2 position 4 and 5 missing   |
| C1 29 | Fan error (fan does not start up)   |
| C1 33 | No flame after 5 ignition attempts  |
| C1 51 | Fan error (speed control is not achieved or is outside of range)  |
| C1 52 | Para 555 b0 is changed from 0 to 1 instead of b2. Change back through green button function (installer level Para 681 b7) |
| C1 54 | Flow increases too fast, 3-T to large, return > supply  |



Example of display of error message

## Annex A Technical specifications

### Technical specifications Natural gas

| Boiler type   |                   | ATAG A-Series   |
|---|-------------------|---|
|   |                   | Solo<br>A200S OV  |
| Type heat exchanger                                     |                   | OSS1  |
| Input CH Net  | kW                | 20  |
| Q <sub>n</sub> Input CH Gross                           | kW                | 18  |
| Efficiency class according BED                          |                   | ★★★★  |
| Efficiency according EN677 (36/30°C part load, Gross)   | %                 | 109,2   |
| Efficiency according EN677 (80/60°C full load, Gross)   | %                 | 97,9  |
| Modulation range CH (capacity 80/60°C)                  | kW                | 4,4 - 17,6  |
| Modulation range CH (capacity 50/30°C)                  | kW                | 4,9 - 19,3  |
| Nox class EN483   |                   | 5   |
| Nox according to EN483 and EN15420 (year measurement)   | mg/kWh            | 22,93   |
| Nox at 0% O <sub>2</sub> according to EN483 and EN15420 | mg/m <sup>3</sup> | 26,14   |
| Nox at 3% O <sub>2</sub> according to EN483 and EN15420 | mg/m <sup>3</sup> | 22,47   |
| O <sub>2</sub>  | %                 | 4,7   |
| CO  | ppm               | 100   |
| Flue gas non-return valve present                       |                   | no  |
| Temperature class for PP flue                           |                   | T100  |
| Appliance type  |                   | B <sub>23</sub> B <sub>33</sub> C <sub>13</sub> C <sub>33</sub> C <sub>43</sub> C <sub>53</sub> C <sub>63</sub> C <sub>83</sub> C <sub>93</sub> |
| Flue gas temp. CH (80/60°C on full load)                | °C                | 68  |
| Flue gas temp. CH (50/30°C on low load)                 | °C                | 31  |
| Categories  |                   | II2H3P  |
| Gas consumption G20 CH (DHW) (at 1013 mbar/15°C)        | m <sup>3</sup> /h | 1,91  |
| Electr. power consumption max.                          | W                 | 34  |
| Electr. power consumption part load                     | W                 | 19  |
| Electr. power consumption stand by                      | W                 | 3,7   |
| Current   | V/Hz              | 230 +10 %-15 % / 50Hz   |
| Degree of protection acc. EN 60529                      |                   | IPX4D (IPX0D for B <sub>23</sub> & B <sub>33</sub> )  |
| Weight (empty)  | kg                | 30  |
| Width   | mm                | 500   |
| Height  | mm                | 650   |
| Depth   | mm                | 395   |
| Water content CH  | l                 | 3,3   |
| Overrun time pump CH                                    | sec               | 60  |
| P <sub>MS</sub> Water pressure CH min./max.             | bar               | 0,05/3  |
| Flow temperature max.                                   | °C                | 90  |
| CE product identification number(PIN)                   |                   | 0063BT3195  |

### Technical specifications Propane gas

| Boiler type               |                   | A200SOV                |
|---------------------------|-------------------|------------------------|
| Type heat exchanger       |                   | OSS1                   |
| CO <sub>2</sub>           | %                 | 10,4                   |
| O <sub>2</sub>            | %                 | 5,1                    |
| Restriction diameter      | mm                | 4,15                   |
| Pre pressure              | mbar              | see type plate propane |
| Load (Gross)              | kW                | 16,5                   |
| Gas consumption           | kg/h              | 1,28                   |
| Gas consumption           | m <sup>3</sup> /h | 0,67                   |
| Modulation range(80/60°C) | kW                | 9,8-16,2               |
| Modulation range(50/30°C) | kW                | 10,6-17,6              |

### ErP specifications according to European Directive 2010/30/EU

| Boiler type   |    | ATAG A-Series    |
|---|----|------------------|
|   |    | Solo<br>A200S OV |
| Seasonal space heating energy efficiency class  |    | A                |
| Rated heat output of preferential heater (P <sub>n</sub> )                            | kW | 18               |
| Annual energy consumption (Q <sub>HE</sub> )  | GJ | 6                |
| Seasonal space heating energy efficiency of the preferential heater (η <sub>s</sub> ) | %  | 93               |
| Sound power level, indoors (L <sub>WA</sub> )   | dB | 39               |

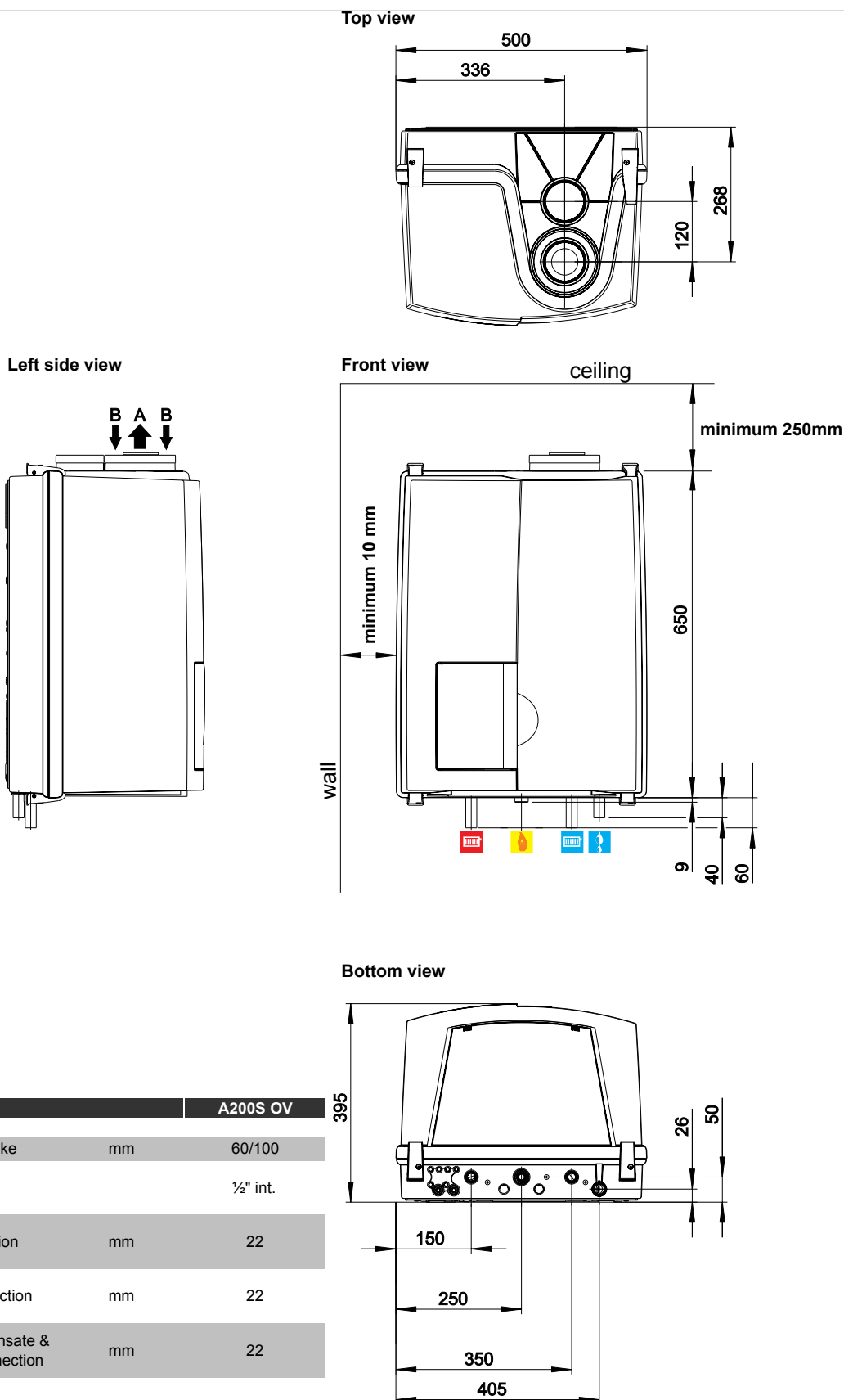
## Annex B System water additives

When the filling water requirements as referred to in chapter Water Quality have been met, certain additives are allowed for the below mentioned applications and related dosage. Warranty on ATAG delivered installation products expires, if these additives and concentrations are not used in accordance with this annex.

| Additive type        | Supplier and specifications  | Max. concentration   | Application  |
|----------------------|--|--|--|
| Corrosion inhibitors | Sentinel X100 Corrosion resistant protection agent of CH systems<br>Kiwa certified   | 1-2 l/100 litres CH water content                          | Aqueous solution of organic and inorganic agents preventing corrosion and scale forming    |
|                      | Fernox F1 Protector Corrosion resistant protection agent of CH systems<br>Kiwa certified KIWA-ATA K62581, Belgaqua certified Cat III | 500 ml can or 265 ml Express / 100 litres CH water content | Preventing corrosion and scale forming   |
| Anti-freeze          | Kalsbeek<br>Monopropyleneglycol / propane-1,2-diol<br>+ inhibitors<br>AKWA-Colpro KIWA-ATA Nr. 2104/1                                | 50% w/w  | Anti-freeze  |
|                      | Tyfocor L<br>Monopropyleneglycol / propane-1,2-diol<br>+ inhibitors  | 50% w/w  | Anti-freeze  |
|                      | Sentinel X500<br>Monopropyleneglycol + inhibitors<br>Kiwa certified  | 20-50% w/w   | Anti-freeze  |
|                      | Fernox Alphi 11<br>Monopropyleneglycol + inhibitors<br>Kiwa certified KIWA-ATA K62581, Belgaqua certified Cat III                    | 25-50% w/w   | Anti-freeze in combination with F1 Protector   |
| System cleaners      | Sentinel X300<br>Solution of phosphate, organic heterocyclic compounds, polymers and organic bases<br>Kiwa certified                 | 1 litre / 100 litres                                       | For new CH installations Removes oils/grease and flow control agents                       |
|                      | Sentinel X400<br>Solution of synthetic organic polymers  | 1-2 litres / 100 litres                                    | For cleaning existing CH-installations Removes sediments.                                  |
|                      | Sentinel X800 Jetflo<br>Aqueous emulsion of dispersants, moistening agents and inhibitors  | 1-2 litres / 100 litres                                    | For cleaning new and existing CH-installations Removes iron and lime-related sediments.    |
|                      | Fernox F3 Cleaner<br>Liquid pH neutral universal cleaner for pre-commissioning new systems   | 500 ml / 100 litres  | For cleaning new and existing CH-installations Removes sludge, limescale and other debris. |
|                      | Fernox F5 Cleaner, Express<br>pH neutral universal cleaner concentrate for pre-commissioning new systems                             | 295 / 100 litres   | For cleaning new and existing CH-installations Removes sludge, limescale and other debris. |

ATAG support the use of inhibitors suitable for mixed metal applications that keep the pH level between 6 and 8. Dosage levels as per manufacturers instructions. Preferred inhibitor suppliers are Fernox and Sentinel.

## Annex C Dimensions





## CE DECLARATION OF CONFORMITY

Hereby declares ATAG Verwarming Nederland BV that,

the condensing boiler types: ATAG

A200S OV

are in conformity with the provisions of the following EC Directives, including all amendments, and with national legislation implementing these directives:

| <u>Directive</u>        |                                | <u>Used standards</u>   |
|-------------------------|--------------------------------|---|
| Gas Appliance Directive | 2009/142/EC<br>(ex.90/396/EEG) | EN483: 1999, A2; 2001-C1; 2006, A4; 2007<br>EN50165: 1997   |
| Efficiency Directive    | 92/42/EEC                      | EN677: 1998   |
| Low Voltage Directive   | 2006/95/EG                     | EN50165: 1997<br>EN60335-1: 1994  |
| EMC Directive           | 2004/108//EG                   | EN61000-3-2: 2000, A1; 2009, A2; 2009<br>EN61000-3-3: 1995, 2006, 2008<br>EN55014-1: 1993; A1; 2001, A2; 2002:<br>2006: A1: 2009<br>EN50165: 1997, A1; 2001<br>EN60335-2-102: 2006<br>EN55014-2: 1997, A1; 2001, A2: 2008 |

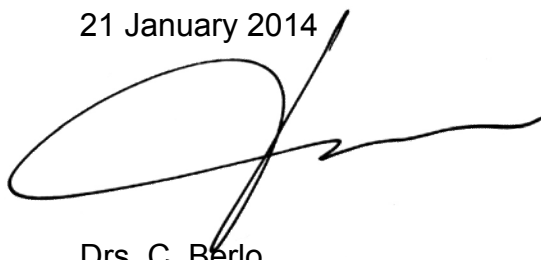
Report numbers

|        | GAD    | ED     | LVD    | EMC D  |
|--------|--------|--------|--------|--------|
| ATAG A | 178195 | 178195 | 178195 | 178195 |

and that the products are in conformity with EC type-examination certificate number E0430, as stated by KIWA-Gastec Certification BV, Apeldoorn, The Netherlands.

Date : 21 January 2014

Signature :



Full name : Drs. C. Berlo  
CEO

**ATAG**  
**Verwarming**

Adres: Galileïstraat 27, 7131 PE Lichtenvoorde • Postadres: Postbus 105, 7130 AC Lichtenvoorde  
Telefoon: +31(0) 544 391777, Fax: +31(0) 544 391703  
E-mail: info@atagverwarming.com Internet: http://www.atagverwarming.nl



Certificate



**UK APPROVAL**  
**Certificate Number: 0911701**

Date Issued: 12<sup>th</sup> November 2009  
Date Expired: 12<sup>th</sup> November 2014

**Description: 'A' Range of wall mounted sealed circuit and combination boilers.**

Product Designation:  
**A200S 0V, A200S, A320S, A203C, A325C and A325EC**

This is to certify that the above range of products manufactured / supplied by

**ATAG VERWARMING NEDERLAND BV**

1. Has been tested and found to comply with the requirements of the Water Supply (Water Fittings) Regulations 1999 for England and Wales, the Water Byelaws 2000, Scotland and the Water Regulations Northern Ireland.

This certificate must be read in conjunction with the acceptance letter for this product.

*This approval is intended for compliance with the above Regulations and must not be considered equivalent to the product certification provided by Kiwa N.V*

To comply with the Regulations and Byelaws all products require the correct installation. Details of the installation requirements (IRN's) can be obtained from the acceptance letter supplied with this certificate.  
Applicable IRN's for this certificate – R001, R140, R360

Authorised Signature  
Kiwa Quality Services Ltd

Kiwa Quality Services Ltd  
The Innovation Centre  
Victoria Park  
Festival Drive  
Ebbw Vale  
Gwent  
NP23 8XA

Tel 00 44 (0) 1495 356795  
Fax 00 44 (0) 1495 350020  
E-mail: [info@kiwa.co.uk](mailto:info@kiwa.co.uk)  
Web: [www.kiwa.co](http://www.kiwa.co)

**Certificate Issued To –**

**ATAG VERWARMING NEDERLAND BV**  
Gallileistraat 27  
7131PE Lichtenvoorde  
Netherlands



# GAS BOILER SYSTEM COMMISSIONING CHECKLIST

This Commissioning Checklist is to be completed in full by the competent person who commissioned the boiler as a means of demonstrating compliance with the appropriate Building Regulations and then handed to the customer to keep for future reference.

Failure to install and commission according to the manufacturer's instructions and complete this Benchmark Commissioning Checklist will invalidate the warranty. This does not affect the customer's statutory rights.

|  |  |  |  |                                       |  |                    |  |
|--|--|--|--|---------------------------------------|--|--------------------|--|
| Customer name:   |  |  |  | Telephone number:                     |  |                    |  |
| Address:   |  |  |  |                                       |  |                    |  |
| Boiler make and model:   |  |  |  |                                       |  |                    |  |
| Boiler serial number:  |  |  |  |                                       |  |                    |  |
| Commissioned by (PRINT NAME):  |  |  |  | Gas Safe register number:             |  |                    |  |
| Company name:  |  |  |  | Telephone number:                     |  |                    |  |
| Company address:   |  |  |  |                                       |  |                    |  |
|  |  |  |  | Commissioning date:                   |  |                    |  |
| <b>To be completed by the customer on receipt of a Building Regulations Compliance Certificate*</b>                            |  |  |  |                                       |  |                    |  |
| Building Regulations Notification Number (if applicable):  |  |  |  |                                       |  |                    |  |
| <b>CONTROLS</b> (tick the appropriate boxes)   |  |  |  |                                       |  |                    |  |
| Time and temperature control to heating  |  | Room thermostat and programmer/timer     |  | Programmable room thermostat          |  |                    |  |
|  |  | Load/weather compensation                |  | Optimum start control                 |  |                    |  |
| Time and temperature control to hot water  |  | Cylinder thermostat and programmer/timer |  | Combination Boiler                    |  |                    |  |
| Heating zone valves  |  | Fitted                                   |  | Not required                          |  |                    |  |
| Hot water zone valves  |  | Fitted                                   |  | Not required                          |  |                    |  |
| Thermostatic radiator valves   |  | Fitted                                   |  | Not required                          |  |                    |  |
| Automatic bypass to system   |  | Fitted                                   |  | Not required                          |  |                    |  |
| Boiler interlock   |  |  |  | Provided                              |  |                    |  |
| <b>ALL SYSTEMS</b>   |  |  |  |                                       |  |                    |  |
| The system has been flushed and cleaned in accordance with BS7593 and boiler manufacturer's instructions                       |  |  |  |                                       |  | Yes                |  |
| What system cleaner was used?  |  |  |  |                                       |  |                    |  |
| What inhibitor was used?   |  |  |  |                                       |  | Quantity litres    |  |
| Has a primary water system filter been installed?  |  |  |  |                                       |  | Yes No             |  |
| <b>CENTRAL HEATING MODE</b> measure and record:  |  |  |  |                                       |  |                    |  |
| Gas rate   |  | m³/hr                                    |  | OR                                    |  | ft³/hr             |  |
| Burner operating pressure (if applicable)  |  | mbar                                     |  | OR Gas inlet pressure                 |  | mbar               |  |
| Central heating flow temperature   |  |  |  |                                       |  | °C                 |  |
| Central heating return temperature   |  |  |  |                                       |  | °C                 |  |
| <b>COMBINATION BOILERS ONLY</b>  |  |  |  |                                       |  |                    |  |
| Is the installation in a hard water area (above 200ppm)?   |  |  |  |                                       |  | Yes No             |  |
| If yes, and if required by the manufacturer, has a water scale reducer been fitted?  |  |  |  |                                       |  | Yes No             |  |
| What type of scale reducer has been fitted?  |  |  |  |                                       |  |                    |  |
| <b>DOMESTIC HOT WATER MODE</b> Measure and Record:   |  |  |  |                                       |  |                    |  |
| Gas rate   |  | m³/hr                                    |  | OR                                    |  | ft³/hr             |  |
| Burner operating pressure (at maximum rate)  |  | mbar                                     |  | OR Gas inlet pressure at maximum rate |  | mbar               |  |
| Cold water inlet temperature   |  |  |  |                                       |  | °C                 |  |
| Hot water has been checked at all outlets  |  |  |  |                                       |  | Yes Temperature °C |  |
| Water flow rate  |  |  |  |                                       |  | l/min              |  |
| <b>CONDENSING BOILERS ONLY</b>   |  |  |  |                                       |  |                    |  |
| The condensate drain has been installed in accordance with the manufacturer's instructions and/or BS5546/BS6798                |  |  |  |                                       |  | Yes                |  |
| <b>ALL INSTALLATIONS</b>   |  |  |  |                                       |  |                    |  |
| Record the following:  |  | At max. rate: CO ppm                     |  | AND CO/CO₂ Ratio                      |  |                    |  |
|  |  | At min. rate: (where possible) CO ppm    |  | AND CO/CO₂ Ratio                      |  |                    |  |
| The heating and hot water system complies with the appropriate Building Regulations  |  |  |  |                                       |  | Yes                |  |
| The boiler and associated products have been installed and commissioned in accordance with the manufacturer's instructions     |  |  |  |                                       |  | Yes                |  |
| The operation of the boiler and system controls have been demonstrated to and understood by the customer                       |  |  |  |                                       |  | Yes                |  |
| The manufacturer's literature, including Benchmark Checklist and Service Record, has been explained and left with the customer |  |  |  |                                       |  | Yes                |  |
| Commissioning Engineer's Signature   |  |  |  |                                       |  |                    |  |
| Customer's Signature   |  |  |  |                                       |  |                    |  |
| (To confirm satisfactory demonstration and receipt of manufacturer's literature)   |  |  |  |                                       |  |                    |  |

\*All installations in England and Wales must be notified to Local Authority Building Control (LABC) either directly or through a Competent Persons Scheme. A Building Regulations Compliance Certificate will then be issued to the customer.

## SERVICE RECORD

It is recommended that your heating system is serviced regularly and that the appropriate Service Interval Record is completed.

### Service Provider

Before completing the appropriate Service Record below, please ensure you have carried out the service as described in the manufacturer's instructions. Always use the manufacturer's specified spare part when replacing controls.

|                       |                                |    |     |     |                   |
|-----------------------|--------------------------------|----|-----|-----|-------------------|
| <b>SERVICE 01</b>     |                                |    |     |     | Date:             |
| Engineer name:        |                                |    |     |     |                   |
| Company name:         |                                |    |     |     |                   |
| Telephone No:         |                                |    |     |     |                   |
| Gas safe register No: |                                |    |     |     |                   |
| Record:               | At max. rate:                  | CO | ppm | AND | CO <sub>2</sub> % |
|                       | At min. rate: (Where Possible) | CO | ppm | AND | CO <sub>2</sub> % |
| Comments:             |                                |    |     |     |                   |
| Signature             |                                |    |     |     |                   |

|                       |                                |    |     |     |                   |
|-----------------------|--------------------------------|----|-----|-----|-------------------|
| <b>SERVICE 03</b>     |                                |    |     |     | Date:             |
| Engineer name:        |                                |    |     |     |                   |
| Company name:         |                                |    |     |     |                   |
| Telephone No:         |                                |    |     |     |                   |
| Gas safe register No: |                                |    |     |     |                   |
| Record:               | At max. rate:                  | CO | ppm | AND | CO <sub>2</sub> % |
|                       | At min. rate: (Where Possible) | CO | ppm | AND | CO <sub>2</sub> % |
| Comments:             |                                |    |     |     |                   |
| Signature             |                                |    |     |     |                   |

|                       |                                |    |     |     |                   |
|-----------------------|--------------------------------|----|-----|-----|-------------------|
| <b>SERVICE 05</b>     |                                |    |     |     | Date:             |
| Engineer name:        |                                |    |     |     |                   |
| Company name:         |                                |    |     |     |                   |
| Telephone No:         |                                |    |     |     |                   |
| Gas safe register No: |                                |    |     |     |                   |
| Record:               | At max. rate:                  | CO | ppm | AND | CO <sub>2</sub> % |
|                       | At min. rate: (Where Possible) | CO | ppm | AND | CO <sub>2</sub> % |
| Comments:             |                                |    |     |     |                   |
| Signature             |                                |    |     |     |                   |

|                       |                                |    |     |     |                   |
|-----------------------|--------------------------------|----|-----|-----|-------------------|
| <b>SERVICE 07</b>     |                                |    |     |     | Date:             |
| Engineer name:        |                                |    |     |     |                   |
| Company name:         |                                |    |     |     |                   |
| Telephone No:         |                                |    |     |     |                   |
| Gas safe register No: |                                |    |     |     |                   |
| Record:               | At max. rate:                  | CO | ppm | AND | CO <sub>2</sub> % |
|                       | At min. rate: (Where Possible) | CO | ppm | AND | CO <sub>2</sub> % |
| Comments:             |                                |    |     |     |                   |
| Signature             |                                |    |     |     |                   |

|                       |                                |    |     |     |                   |
|-----------------------|--------------------------------|----|-----|-----|-------------------|
| <b>SERVICE 09</b>     |                                |    |     |     | Date:             |
| Engineer name:        |                                |    |     |     |                   |
| Company name:         |                                |    |     |     |                   |
| Telephone No:         |                                |    |     |     |                   |
| Gas safe register No: |                                |    |     |     |                   |
| Record:               | At max. rate:                  | CO | ppm | AND | CO <sub>2</sub> % |
|                       | At min. rate: (Where Possible) | CO | ppm | AND | CO <sub>2</sub> % |
| Comments:             |                                |    |     |     |                   |
| Signature             |                                |    |     |     |                   |

|                       |                                |    |     |     |                   |
|-----------------------|--------------------------------|----|-----|-----|-------------------|
| <b>SERVICE 02</b>     |                                |    |     |     | Date:             |
| Engineer name:        |                                |    |     |     |                   |
| Company name:         |                                |    |     |     |                   |
| Telephone No:         |                                |    |     |     |                   |
| Gas safe register No: |                                |    |     |     |                   |
| Record:               | At max. rate:                  | CO | ppm | AND | CO <sub>2</sub> % |
|                       | At min. rate: (Where Possible) | CO | ppm | AND | CO <sub>2</sub> % |
| Comments:             |                                |    |     |     |                   |
| Signature             |                                |    |     |     |                   |

|                       |                                |    |     |     |                   |
|-----------------------|--------------------------------|----|-----|-----|-------------------|
| <b>SERVICE 04</b>     |                                |    |     |     | Date:             |
| Engineer name:        |                                |    |     |     |                   |
| Company name:         |                                |    |     |     |                   |
| Telephone No:         |                                |    |     |     |                   |
| Gas safe register No: |                                |    |     |     |                   |
| Record:               | At max. rate:                  | CO | ppm | AND | CO <sub>2</sub> % |
|                       | At min. rate: (Where Possible) | CO | ppm | AND | CO <sub>2</sub> % |
| Comments:             |                                |    |     |     |                   |
| Signature             |                                |    |     |     |                   |

|                       |                                |    |     |     |                   |
|-----------------------|--------------------------------|----|-----|-----|-------------------|
| <b>SERVICE 06</b>     |                                |    |     |     | Date:             |
| Engineer name:        |                                |    |     |     |                   |
| Company name:         |                                |    |     |     |                   |
| Telephone No:         |                                |    |     |     |                   |
| Gas safe register No: |                                |    |     |     |                   |
| Record:               | At max. rate:                  | CO | ppm | AND | CO <sub>2</sub> % |
|                       | At min. rate: (Where Possible) | CO | ppm | AND | CO <sub>2</sub> % |
| Comments:             |                                |    |     |     |                   |
| Signature             |                                |    |     |     |                   |

|                       |                                |    |     |     |                   |
|-----------------------|--------------------------------|----|-----|-----|-------------------|
| <b>SERVICE 08</b>     |                                |    |     |     | Date:             |
| Engineer name:        |                                |    |     |     |                   |
| Company name:         |                                |    |     |     |                   |
| Telephone No:         |                                |    |     |     |                   |
| Gas safe register No: |                                |    |     |     |                   |
| Record:               | At max. rate:                  | CO | ppm | AND | CO <sub>2</sub> % |
|                       | At min. rate: (Where Possible) | CO | ppm | AND | CO <sub>2</sub> % |
| Comments:             |                                |    |     |     |                   |
| Signature             |                                |    |     |     |                   |

|                       |                                |    |     |     |                   |
|-----------------------|--------------------------------|----|-----|-----|-------------------|
| <b>SERVICE 10</b>     |                                |    |     |     | Date:             |
| Engineer name:        |                                |    |     |     |                   |
| Company name:         |                                |    |     |     |                   |
| Telephone No:         |                                |    |     |     |                   |
| Gas safe register No: |                                |    |     |     |                   |
| Record:               | At max. rate:                  | CO | ppm | AND | CO <sub>2</sub> % |
|                       | At min. rate: (Where Possible) | CO | ppm | AND | CO <sub>2</sub> % |
| Comments:             |                                |    |     |     |                   |
| Signature             |                                |    |     |     |                   |

\*All installations in England and Wales must be notified to Local Authority Building Control (LABC) either directly or through a Competent Persons Scheme. A Building Regulations Compliance Certificate will then be issued to the customer.



**kiwa**  
approved  
product



UK WATER SUPPLY  
REGULATIONS



ATAG Heating UK Ltd. • Unit 3 • Beaver Trade Park • Quarry Lane Chichester West Sussex PO19 8NY  
Phone: 01243 815 770 • Fax 01243 839 596 • E-mail: [info@atagcommercial.co.uk](mailto:info@atagcommercial.co.uk) • Internet: [www.atagcommercial.co.uk](http://www.atagcommercial.co.uk)

E. & O. F.

This renewed publication cancels all previous installation instructions. The company reserves the right to change the specifications and dimensions without prior notice.